

EAST STAFFORDSHIRE BOROUGH COUNCIL

REPORT COVER SHEET

Title of Report:	Quarter 2 - Revenue and Capital Outturn Report 2017/18			
Meeting of:	Scrutiny (Audit and VFM Council Services) Committee			
Date:	13/12/2017			
Is this an Executive Decision:	Yes			
Is this a Key Decision:	No			
Is the Report Confidential:	No			
lf so, please state relevant paragraph from Schedule 12A LGA 1972:	n/a			
Essential Signatories:				
ALL REPORTS MUST BE IN 1	THE NAME OF A HEAD OF SERVICE			
Monitoring Officer: Angela Wal	Monitoring Officer: Angela Wakefield			
Date Signature				
Chief Finance Officer: Sal Khan				
Date Sig	nature			



EAST STAFFORDSHIRE BOROUGH COUNCIL			
Report to Cabinet			
	Date: 11th December 2017		
REPORT TITLE:	Quarter 2 - Revenue and Capital Outt	urn 2017/18	
PORTFOLIO:	Leader / Finance		
HEAD OF SERVICE:	Sal Khan		
CONTACT OFFICER:	Lisa Turner, Chief Accountant	Ext. No. x1399	
WARD(S) AFFECTED:	All		

1. <u>Purpose of the Report</u>

1.1 To accord with the Council's financial regulations, this report presents the forecast outturn position in relation to the Council's revenue budget, capital programme of expenditure, treasury and risk management activities. This is the second quarterly report in the annual cycle of financial monitoring for the financial year 2017/18.

2. <u>Executive Summary</u>

- 2.1 The report highlights that overall there is a **forecast under-spend of £169k** for the full financial year against a net budget of £10.582m. Considering the extent of savings that have been built into the budget in recent years as a result of the unprecedented core funding reductions from central government, overall this is a good position at this stage of the year.
- 2.2 Set out below are the most significant variations identified at this point in the year. It remains crucial that budget holders and Heads of Service continue to monitor their budgets closely and where necessary take action to contain spending within budget.
- 2.3 Notable variances contained within the forecast outturn are as follows:-
 - Savings arising from the interim senior management structure of £81k;
 - Net forecast savings (£169k) within the Community, Open Spaces and Facilities Division;

- Income from planning applications is forecast to be in excess of budget, resulting in a net saving of £91k;
- Notably the Markets Division is forecast to underspend by £5k;
- There is a forecast net pressure on indoor leisure facilities (£118k) arising from a combination of factors;
- There are net forecast cost pressures within the Environment Division amounting to £56k.

Further details on these areas are detailed at paragraph 4.2.

- 2.4 Investments as at 30th September stood at £28m. Investment returns during the first two quarters have averaged 0.43%, which exceeds both the base rate and budget. Borrowing at the end of the quarter stands at £11.2m and we continue to operate an under borrowed position, which is favourable in the current market conditions. Further information in relation to Treasury Management is set out within Section 5 of this report.
- 2.5 The authority's capital spending plans total £2.1m. The report does not highlight any issues at this stage of the year. Further details in respect of the capital Programme are set out within Section 6 of the report.

3. <u>Revenue Budget 2017/18</u>

3.1 On 27th February 2017, the full Council approved the Revenue Budget for the year 2017/18, totalling £10,582m as follows:

Approved Service Budgets	£000's
Arts, Brewhouse and Functions	341
Community and Open Spaces	2,221
Corporate Management Team	497
Corporate and Commercial	825
Cultural Services – Marketing	126
Enforcement	(531)
Enterprise	132
Environment	2,850
Environmental Health	497
Financial Services and Capital Financing	1,385
Housing	238
Human Resources, Payments & Pensions	1,546
IT and Printing	573
Land Charges	(3)
Legal Services	(306)
Leisure - Indoor Facilities	872
Leisure - Outdoor Facilities	150

Markets	(13)
Planning	213
Revenue, Benefits and Customer Contacts	205
Corporate Budgets	(1,240)
Total Contributions to / (from) Reserves	4
Total	10,582

3.2 Financial control is maintained by monitoring actual expenditure against approved budgets at regular intervals throughout the year. Authorised budget transfers and virements take place between individual services in accordance with financial regulations.

4. Forecast Revenue Outturn 2017/18

4.1. The following table indicates the quarter two variations and the expected effect on the outturn for the year. A number of variations are presently compensated for by temporary under or over spends.

Summary by Service	Annual Budget	Forecast Outturn (Quarter 2)	Quarter 2 Variation Over/ (Under)	Quarter 1 Variation Over/ (Under)
	£'000	£'000	£'000	£'000
Arts, Brewhouse and Functions	337	359	22	10
Community and Open Spaces	1,580	1,411	(169)	(149)
Corporate Management Team	493	415	(78)	(78)
Corporate and Commercial	824	822	(2)	(2)
Cultural Services - Marketing	126	126	0	0
Enterprise	132	130	(2)	0
Environment	2,854	2,910	56	14
Environmental Health	523	518	(5)	0
Financial Services	1,397	1,395	(2)	(2)
Housing	238	245	7	6
Human Resources and Payments	1,566	1,558	(8)	0
IT and Printing	501	506	5	0
Land Charges	(3)	(3)	0	0
Legal Services, Assets and Licensing	(217)	(247)	(30)	(23)
Leisure Centres - Indoor Facilities	872	990	118	29
Leisure Centres - Outdoor Facilities	150	163	13	6
Markets	(13)	(18)	(5)	18
Planning	213	122	(91)	(13)
Revenue, Benefits and Customer Contacts	245	247	2	2
Corporate Items	(1,240)	(1,240)	0	0
Total Contributions to / (from) Reserves	4	4	0	0
Total	10,582	10,413	(169)	(182)

- 4.2 The tables at Appendix A summarise, by service division, the variations between the 2017/18 budget and the year-end forecast outturn. Further supporting narrative in relation to those divisions with significant variations is set out below:
 - Community, Open Spaces and Facilities Forecast under-spend £169k There are a number of forecast savings across the division, primarily arising from grounds/ car park maintenance and play equipment. These arise due to a number of factors, including a pro-active approach to management, as well as the nature of this type of expenditure being influenced by factors outside of the Council's control. In addition, there are staffing savings arising from a vacant post within Neighbourhood Working (£29k) and income is anticipated to exceed budget (£25k) in relation to sponsorship activities and Cemeteries. These forecast savings are partially offset by cost pressures, including £40k of business rates for the Malsters office accommodation, this arises from a tribunal case resulting in the rates being re-assessed and back dated. Income from car parking is forecast to be £30k lower than when the budget was set, which takes into account the estimated impact of the new charges approved by Cabinet.

Corporate Management Team – Forecast under-spend £78k

Savings are forecast following the introduction of an interim senior management structure amounting to £81k, which is partially offset by the vacancy factor already built into the approved budget.

Planning – Forecast net under-spend £91k

Costs associated with the appointment of interim staff to cover maternity leave are anticipated to be largely met from a combination of savings in relation to staffing and professional fees. Planning income is currently forecast to exceed budget by £101k.

Markets – Forecast net underspend £5k

Markets activities are forecasting a net under-spend of £5k. This includes a £7k shortfall against the income target, offset by a forecast reduction in running costs of £12k.

Environment – Forecast net pressure - £56k

The most significant factor contributing to this forecast pressure relates to staffing costs within the waste collection service. These are forecast to be in excess of budget due to a number of factors, including the need to cover vacancies and staff sickness with more expensive temporary workers and also increased working hours due to the housing growth pressures previously reported to Cabinet. The measures approved by Cabinet will result in these pressures being eased from January onwards.

- Leisure Centres (Indoor Leisure) Forecast net cost pressure £118k This can be broken down into the following key arears:
 - Employee costs are forecast to exceed budget by £58k, this is partially due to the 2% vacancy factor built into the budget and partially due to the associated costs of increasing the wet and dry course provision. In addition to this, we have seen a higher turnover of staff in the last six

months that has contributed to an increase in training costs for both new starters and the delivery of mandatory training for all Leisure Centre employees, which happens during times when the leisure centre is closed;

- Income is forecast to be £122k lower than budgeted, this is partly due to VAT owing to Government relating to 2016/17 being adjusted in 2017/18 (£54k), with the remainder impacted by a 20% reduction in memberships at the Meadowside Leisure Centre, which is significantly influenced by the opening of Gym Group in Burton;
- These pressures are partly offset by forecast savings of £56k in relation to premises costs such as energy and maintenance.
- 4.3 As always, budget holders examine their controllable spend accordingly, identifying areas of unnecessary spend and develop action plans to remedy potential over spending/ loss of income and mitigate the associated risks.

5. <u>Treasury Management</u>

5.1 The Council approved the Treasury Management Strategy Statement for 2017/18 on 27th February 2017 and this section is an update on progress against this Strategy and the Revenue Budget.

Investment Returns

- 5.2 The average rate of investment return that was assumed in the 2017/18 budget was 0.33%; this was based on the forecast average Bank of England base rate plus an ESBC return factor. The base rate has been 0.25% since August 2016. There are currently varying views from economists in relation to the next base rate rise. Nevertheless it is anticipated that any increases will be incremental and over a prolonged period.
- 5.3 Appendix B shows the outstanding investments the authority has as at 30th September 2017. Average investment returns (0.43%) are performing above budget, which is a positive position considering our continued low risk approach.
- 5.4 The investment listing (Appendix B) includes certificates of deposit held with a number of international banks. These instruments offer significant counterparty strength and rates preferable to those available with call account and money market fund deposits.

5.5 <u>Borrowing</u>

The average rate payable on the Council's borrowing as at 30^{th} September 2017 is 5.4%. The Council has, in total, outstanding external debt of £11.2m at 30^{th} September 2017. The Council is currently operating an under-borrowed position (meaning our actual externalised borrowing is lower than our need to borrow – capital financing requirement), which is favourable in the current market conditions.

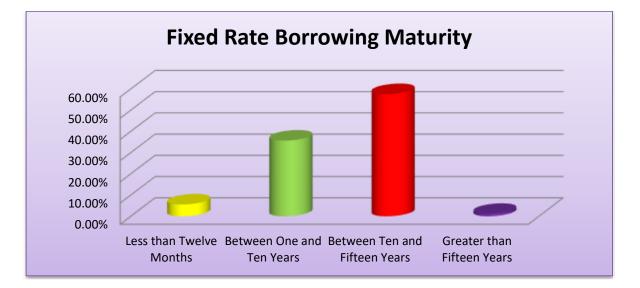
Debt Type	Principal Outstanding (£)	Average Rate
Total Fixed Debt		
PWLB Maturity	5,700,000	4.650%
PWLB Annuity	664,667	8.210%
Total Variable Debt		
Market	4,500,000	5.914%
GBSLEP Loan	375,000	0%
Total External Debt	11,239,667	5.390%

Due to a continuation of the under-borrowed position, current projections estimate borrowing costs will be $(\pounds 16k)$ lower than budgeted. It is intended that any savings that arise in relation to the capital financing budget are used to reduce the need to draw down from the debt repayment reserve.

5.7 Maturity Structure of Investments and Borrowing

The following charts highlight the maturity structure for investments and for fixed term borrowing.





6. <u>Capital Programme 2017/18</u>

6.1 The table below details the approved capital projects for 2017/18 totalling £2.1m. This demonstrates that all projects are currently forecast to be delivered within budget.

2017-18	Current Year Budget (Note 1) £	Expenditure to 30th September 2017 £	Remaining Budget £	Forecast Expenditure at Quarter 2 £	Forecast Over / (Under) Spend against Budget £
Neighbourhood Working Fund	130,770	9,770	121,001	130,770	0
Disabled Facility Grants	885,345	144,212	741,133	885,345	0
Brewhouse Arts Centre	70,517	7,225	63,292	70,517	0
Public Art Work Restoration	85,000	0	85,000	85,000	0
Town Hall Accommodation Refurbishment	874,739	745	873,994	874,739	0
Car Park Contactless Machines (Cabinet – July 2017)	87,040	0	87,040	87,040	0
Total	2,133,411	161,951	1,971,460	2,133,411	0

Note 1: The current year budget has been revised since Quarter 1 to take into account the latest information in relation to Disabled Facility Grant Funding, as well as Cabinet decisions in relation to contactless car Parking Machines and the Brownfield and Infill Site Strategy.

6.2 In respect of the Dove Way / Pennycroft Lane project, despite the fact that the site implementation agreement states the final account must be settled within 16 weeks of completion which took place on 8th October (the deadline, therefore, being 30th January), final account closure has not been forthcoming from Amey (the contractor). Some 12 months later.

7. <u>Financial Considerations</u>

This section has been approved by the following member of the Financial Management Unit: Lisa Turner

7.1 This report deals solely with financial matters.

Revenue	2017/18	2018/19	2019/20	
Forecast Under-spend	(169,000)			
Capital	2017/18	2018/19	2019/20	

8. Risk Assessment and Management

- 8.1 The Council's risk management strategy was approved at Cabinet in September 2014. Attached at **Appendix C** to this report is a schedule of the most significant risks facing the authority, including the actions taken or being taken in order to control or mitigate these risks.
- 8.2 The main risks associated with the budget are highlighted within the medium term financial strategy.

9. <u>Legal Considerations</u>

9.1 There are no significant legal issues arising from this report.

10. Equalities and Health

- 10.1 **Equality impacts:** The subject of this Report is not a policy, strategy, function or service that is new or being revised. An equality and health impact assessment is not required.
- 10.2 **Health impacts:** The outcome of the health screening question does not require a full Health Impact Assessment to be completed. An equality and health impact assessment is not required.

11. Human Rights

11.1 There are no Human Rights issues arising from this report.

12. <u>Cabinet Recommendation(s)</u>

- 12.1 To note the financial position at quarter two of 2017/18 in relation to revenue budgets.
- 12.2 To note the financial position at quarter two of 2017/18 in relation to capital budgets.
- 12.3 To note the latest position in respect of the Council's investments and borrowing.
- 12.4 To note the corporate and strategic risks, together with actions being taken to manage these.

13. <u>Background Papers</u>

13.1 Medium Term Financial Strategy 2017/18 to 2019/20

14. <u>Appendices</u>

- 14.1 Appendix A: Forecast variances against budget at outturn 2017/18
- 14.2 Appendix B: Investments at 30th September 2017

14.3 Appendix C: Corporate and Strategic Risks – Quarter 2 2017/18

QUARTER TWO FORECAST VARIANCES AGAINST BUDGET AT OUTTURN 2017/18

Arts, Brewhouse and Functions

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Arts, Brewhouse and Civic Functions			
Brewhouse and Arts Development	280	280	0
Civic Function Suite	57	79	22
Total Arts, Brewhouse and Civic Functions	337	359	22

Division	Explanation	Forecast Amount Over/ (under) £'000
Civic Function Suite	Cleaning Contracts	(3)
Civic Function Suite	Provision of Refreshments Income	5
Civic Function Suite	Room Hire Income	20
Total		22

Community, Open Spaces and Facilities

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Community and Open Spaces			
Cemeteries	41	24	(17)
Open spaces	1,333	1,218	(115)
Partnerships	34	16	(18)
Councillors Community Fund	39	39	0
Horticultural Centre	49	22	(27)
Neighbourhood Working	154	96	(58)
Facilities and Health and Safety	553	615	62
Community Centres	18	14	(4)
Car Parks Income	(918)	(910)	8
Community and Civil Enforcement	277	277	0
Total	1,580	1,411	(169)

Division	Explanation	Forecast Amount Over/ (under) £'000
Cemeteries	Contracted Grounds Maintenance	(11)
	Burial Fees/Monument and Turfing Fees	(15)
	Other minor savings	(1)
Open Spaces	Grounds Maintenance	(61)
	Play Equipment	(22)
	Contracted Grounds Maintenance	(19)
	Car Parks Maintenance	(13)
	Utility savings	(3)
	Employee Costs - Secondment to cover maternity leave	13
Partnerships	Employee Costs - Officer seconded to Open Spaces	(21)
	General Grants	(2)
	Partnership Board	5
Horticultural Centre	Sponsorship - Traffic Islands and Hanging Baskets	(10)
	Seeds, Plants and Shrubs	(10)
	Contracted Grounds Maintenance	(7)
Neighbourhood Working	Employee Costs - Vacant Post	(29)
	Project expenditure	(29)
Facilities and Health and	Maltsters Business Rates - Revaluation	40
Safety	Employee Costs - Staffing Changes	14
	Employee Costs - Office Cleaning vacant post	(6)
	Industrial Units - Statutory Obligations	(10)
	Repairs and Maintenance	24
Community Centres	Repairs and Maintenance	(4)
Car Parks Income	Parking Charges Income - lower than budgeted	107
	Season Ticket Income - higher than budgeted	(67)
	Penalty Charge income - higher than budgeted	(10)
	Penalty Charge Notice Processing Costs - reduction	(17)
	Cash Collection Security Services	(5)
Total		(169)

Corporate Management Team

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Chief Executives	196	199	3
Heads of Service	297	216	(81)
СМТ	493	415	(78)

Division	Explanation	Forecast Amount Over/ (under) £'000
Heads of Service	Savings from Interim Management Structure	(81)
Chief Executives	Vacancy Factor	3
Total		(78)

Corporate and Commercial

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Corporate and Commercial			
Programmes and Information	267	267	0
Committee Support	86	86	0
Elections	174	174	0
Emergency Planning	14	12	(2)
Members Allowances	283	283	0
Total Corporate and Commercial	824	822	(2)

Division	Explanation	Forecast Amount Over/ (under) £'000
Emergency Planning	Subscriptions	(2)
Members Allowances	Special Responsibility Allowance - Deputy Leader	4
Members Allowances	Special Responsibility Allowance - Scrutiny Chairs	(4)
Total		(2)

Cultural Services - Marketing

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Cultural Services - Marketing	126	126	0
	126	126	0

Enterprise

Chief Officer : Andy O'Brien		Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Enterprise		132	130	(2)
Total		132	130	(2)
Division	Explanation			Forecast Amount Over/ (under)

		£'000
Enterprise	Employee costs	(2)
Total		(2)

Environment

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Environment			
Council Depots	144	135	(9)
Public Conveniences	142	135	(7)
Waste Collection	1,539	1,611	72
Street Cleaning	923	921	(2)
Building Consultancy	54	56	2
Land Drainage	52	52	0
Total	2,854	2,910	56

Division	Explanation	Forecast Amount Over/ (under) £'000
Council Depots	Business Rate/Utilities	(9)
Public Conveniences	Repair and Maintenance to Buildings	(7)
Waste Collection	Vehicle Hire	10
Waste Collection	Wheelie Bins	10
Waste Collection	Staffing Costs	65
Waste Collection	Printing and Stationary	(3)
Waste Collection	Third Party Payments	(35)
Waste Collection	Contribution from other bodies	(4)
Waste Collection	Recycling Income	7
Waste Collection	Recycling Credits	12
Waste Collection	Trade Waste Income	10
Street Cleaning	Bulky Waste Collection	(2)
Building Consultancy	Recruitment Costs	5
Building Consultancy	Training Expenses	(2)
Building Consultancy	Employee Expenses	(5)
Building Consultancy	Fees and Charges	9
Building Consultancy	Use of Reserve	(5)
Land Drainage		0
Total		56

Environmental Health

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Environmental Health			
Environmental Health	399	394	(5)
Animal Control	26	26	0
Housing Standards	98	98	0
Total Environmental Health	523	518	(5)

Division	Explanation	Forecast Amount Over/ (under) £'000
Environmental Health	Income overachievement	(5)
Total		(5)

Financial Services

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Financial Services			
Capital Financing Costs	841	841	0
Financial Management Unit	413	413	0
Internal & External Audit	143	141	(2)
Total Financial Services	1,397	1,395	(2)

Division	Explanation	Forecast Amount Over/ (under) £'000
Financial Management Unit	Employee costs - Professional Agency Cover	25
Financial Management Unit	Contribution from Professional Reserve	(25)
Internal & External Audit	External Audit Fees	(2)
Total		(2)

Housing

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Housing			
Housing options	238	245	7
Total: Housing	238	245	7

Division	Explanation	Forecast Amount Over/ (under) £'000
Housing Options	Employee costs	7
Total		7

Human Resources, Payments and Pensions

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
HR and Payroll	441	433	(8)
Pension Payments	1125	1125	0
Human Resources and Payments	1,566	1,558	(8)

Division	Explanation	Forecast Amount Over/ (under) £'000
HR and Payroll	Employee costs	(8)
Total		(8)

IT and Printing

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
IT and Printing			
Central Reprographics and Administration	182	182	0
Computer Services	319	324	5
Total ICT and Printing	501	506	5

Division	Explanation	Forecast Amount Over/ (under) £'000
Computer Services	Employee - Vacancy Factor	5
Total		5

Land Charges

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Land Charges	(3)	(3)	0
Total	(3)	(3)	0

Legal Services, Assets and Licensing

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Legal Services, Assets & Licensing			
Legal	229	208	(21)
Mayoral Support and Civic Ceremonials	74	74	0
Industrial Units	(535)	(535)	0
Assets and Estates Management	(70)	(70)	0
Licensing and Enforcement	3	(4)	(7)
CCTV	82	80	(2)
Total Legal Services, Assets & Licensing	(217)	(247)	(30)

Division	Explanation	Forecast Amount Over/ (under) £'000
Legal	Service restructure	(21)
Licensing and Enforcement	Employee Costs	4
Licensing and Enforcement	Income	(11)
CCTV	Income	(2)
Total		(30)

Leisure – Indoor Facilities

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Leisure Centres - Indoor Facilities			
Leisure Centres - Indoor Facilities	670	788	118
Health and Leisure Grants	12	12	0
Active East Staffs	190	190	0
Total Leisure Centres - Indoor Facilities	872	990	118

Division	Explanation	Forecast Amount Over/ (under) £'000
Leisure Centres - Indoor Facilities	Employees - Including vacancy factor	58
	Premises related savings	(56)
	ULC/MLC Fees and charges	68
i denities	ULC/MLC Fees and charges - VAT re-alignment 2016/17	54
	Supplies and Services	(6)
Total		118

Leisure – Outdoor Facilities

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Leisure Centres - Outdoor Facilities			
Leisure Centres - Outdoor Facilities	150	163	13
	150	163	13

Division	Explanation	Forecast Amount Over/ (under) £'000
Leisure Centres - Outdoor	Employees - Including vacancy factor	15
Facilities	Vending Supplies/Income	(2)
Total		13

Markets

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Markets	(13)	(18)	(5)
	(13)	(18)	(5)

Division	Explanation	Forecast Amount Over/ (under) £'000
Markets	Income Shortfall	7
Markets	Other running costs	(12)
Total		(5)

Planning

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Planning			
Planning Policy	156	129	(27)
Planning Delivery	57	(7)	(64)
Total	213	122	(91)

Division	Explanation	Forecast Amount Over/ (under) £'000
Planning Policy	Employee costs	(27)
Planning Delivery	Employee costs	(8)
	Temp staff to cover maternity	82
	Consultants	(10)

	Legal Fees	(16)
	Advertising	(11)
	Planning Fees	(101)
Total		(91)

Revenue and Benefits and Customer Contacts

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
SCC - Revenues, Benefits and Customer Contacts			
Revenues	(28)	(28)	0
Benefits and Professional Services	(169)	(169)	0
Customer Contacts	442	444	2
Total	245	247	2

Division	Explanation	Forecast Amount Over/ (under) £'000
Benefits and Professional	Universal Credit Support -Partnership with Citizens Advice	12
Services	Universal Credit DWP Income	(12)
Customer Contacts	Shopmobility	2
Total		2

Appendix B - Investments as at 30th September 2017

Borrower	Principal (£)	Interest Rate	Start Date	Maturity Date		
Call Accounts and Money Market Funds						
RBS SIBA	435,221	0.01%		Call		
Standard Life MMF	1,420,000	0.16%		Call		
Insight Money Market Fund	4,000,000	0.20%		Call		
Santander	1,500,000	0.40%		95 day notice		
Fixed Deposits / T Bills / Certificate	<u>s of Deposit</u>					
Developer	2 405 616	0.20%	22/09/2017	22/02/2018		
Barclays	3,405,616	0.30%	22/08/2017	22/02/2018		
Bank of Scotland	1,500,000	0.36%	29/09/2017	29/03/2018		
Bank of Scotland	500,000	0.55%	04/05/2017	06/11/2017		
Bank of Scotland	500,000	0.55%	06/04/2017	06/10/2017		
Santander	1,000,000	0.45%	26/09/2017	26/03/2018		
Lloyds TSB	1,500,000	0.55%	04/04/2017	04/10/2017		
Lloyds TSB	1,000,000	0.55%	01/06/2017	01/12/2017		
Nationwide CD	2,000,000	0.37%	04/04/2017	04/10/2017		
Nationwide CD	1,000,000	0.30%	18/08/2017	16/02/2018		
Nordea CD	1,500,000	0.31%	13/04/2017	13/10/2017		
UBS AG CD	1,000,000	0.55%	04/04/2017	16/01/2018		
Toronto Dominion CD	1,500,000	0.49%	13/04/2017	29/03/2018		
RBS CD	3,000,000	0.73%	03/04/2017	27/03/2018		
RBS CD	1,000,000	0.60%	04/09/2017	03/09/2018		

Borrower - Icelandic		Interest		
Exposure	Principal (£)	Rate	Start Date	Maturity Date
Singer	297,000	5.41%		08/10/2008
Investments rate of interest a	s at 30 th September			
2017			Principal (£)	Interest Rate
Total Investments			28,057,837	
Total Investments - Excluding	Icelandic Exposure		27,760,837	0.40%
Total Investments - Icelandic E	Exposure Only		297,000	5.41%
Average rate of interest for the	ne year to date		Principal (£)	Interest Rate
Total Investments			28,868,880	
Total Investments - Excluding	Icelandic Exposure		28,571,880	0.43%
Total Investments - Icelandic E	Exposure Only		297,000	5.41%

Corporate Risks

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
Business Rates Retention Scheme	Business Rate Retention Scheme. Impact of scheme on funding, including scale of reliefs/appeals, the revaluation, and the potential transition to 100% retained by the LA	Regular in year monitoring of the scheme Keeping abreast of latest developments with Business Rates Retention and feeding into the consultations.	3	4	15	
sector.	Proactive monitoring of potential and lodged appeals and accounting for likely	-			30/09/2017	
		Robust MTFS to provide provision for financial resilience to changes in scheme.	-			
Central Government Funding	Uncertainty surrounding future government funding, including the impact of the business rates changes, New Homes Bonus, Consultation and needs assessment review.	Robust MTFS with flexibility to respond to changes in government proposals Financial modelling/impact assessment.	3	4	15	30/09/2017
		Keep abreast of Govt developments and pro- actively responding to consultations.	-			
Child Sexual Exploitation	Failure to identify instances of child sexual exploitation in relation to council services	Cross county partner working Internal manager awareness training	1	4	10	30/09/2017
Financial : Pension Scheme	Increasing pension liabilities result in the need to increase employer contributions above those assumed within the MTFS	Realistic provision within MTFS for cost and changes Overall robustness of MTFS to enable some resilience to increases	2	4	13	30/09/2017
Litigation - General	Failure to comply with the law on a range of services, including the New General Data Protection Regulations (GDPR)	Managers/Heads of service, with Legal support, keep abreast of new and changed law Monitoring Officer role to oversee legal compliance Action Plan agreed to implement new GDPR measures and monitored regularly by CMT	1 7	4	10	30/09/2017

Corporate Risks

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
MTFS: Budget Assumptions	Assumptions made in the MTFS in relation to inflation, interest rates, pay awards etc. have a negative impact on financial plans/resources.	Robust MTFS provides some degree of resilience to financial shocks Proactive treasury management	2	4	13	
		forcasting, monitoring and reporting Budgeting based on prudent forecasts	-			30/09/2017
Brexit	Consequences of decision to exit the EU has a negative impact. (Economic consequences impacting on resources, both central and local, additional strain on pension fund, value of council assets etc)	Monitoring of Economic conditions / external forecasts			13	
-		Prudent and Robust rolling MTFS	- 2	4		30/09/2017
Unforeseen	Floods, fire, chemical, major disaster, terrorism	Major Incident/Emergency Plan	1	4	10	
Environmental Impacts		Test exercises ensure readiness for incidents	-			
1		Internal resource and support from CSU				30/09/2017
-		County wide preventing violent extremism working group	-			
Unforeseen Health Impacts	Pandemics/wider health issues impacting on council	Succession planning/ability to access temporary staff.	1	4	10	20/00/2047
]		Major Incident/Emergency Plan	-			30/09/2017
]		Robust, tested business continuity plans	-			
Welfare Reforms	Welfare Reforms. 1) Delivery of Universal Credit 2) Financial impact of Council Tax Reduction, including demographic changes 3) Bedroom Subsidy	Council Tax Reduction scheme approved and complied with	2	4	13	
		Regular monitoring of scheme against financial provisions / MTFS	-			30/09/2017
	 Financial impact of universal credit on subsidy levels, ability to recover overpayments and housing options funding. 	Financial modelling/impact assessment. More frequent in year monitoring.	-			

Corporate Risks

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
ICT Security	Unintentional or intentional introduction of malware, resulting impacts on normal service delivery and/or breach of data protection, via:	ICT Security Policy	2	4	13	
		Access controls and permissions within system applications				
		Protective defences such as antivirus	-			
	1) Prevention of access to systems or data	Perimeter protection with hardware firewalls	-			30/09/2017
	2) Physical destruction of hardware	Regular patching	-			00/00/2011
	3) Data Exposure or leaks	Access controls and permissions within	-			
	4) Data alteration	system applications				
		Prevention of access to unnecessary physical	-			
		facilities e.g. CD drives and USB ports				
Wider Public Sector	Impact on the Council of the wider	Robust MTFS generally provides some	3	3	12	
Funding Reductions	public/voluntary sector funding reductions,	financial resilience to respond to changes	_			
	including issues which arise working within a	Seek and develop opportunities to	-			
	two tier area.	increase income or reduce costs				30/09/2017
		across all Council operations				
		Senior level discussions may mitigate or	-			
		prevent such cost shunts				

Strategic Risks

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
A fear of not being able to influence the GBSLEP	Failure to be adequately represented and therefore limited ability to influence. Opportunity risk of not maximising potential benefits from working within the GBSLEP.	Senior officers (CE and Heads of service) heavily involved in working with the LEP to represent Council's interests One member (Council) one vote, provides Council with a strong voice	1	4	10	30/09/2017
Business Continuity	Failure to have effective plans in place	Approach to business continuity revised during 2016, new streamlined and "fit for purpose" approach adopted, which focuses on key risks areas. Approved, up to date BC policy in place.	1	4	10	30/09/2017
Combined Authority	Potential opportunity risk of not maximising any benefits from joining a combined authority	Opportunities being constantly reviewed and monitored by the executive	1	4	10	30/09/2017
Communication	Lack of community engagement and failure to take into account residents views in the decision making process	Consultation strategy in force	2	2	5	30/09/2017
Corporate Plan	Failure to deliver corporate plan objectives	Corporate Plan is adopted at full council and refreshed at full council annually. The CP is established with COs and DLs working together to realign political manifesto into a series of objectives and SMART targets. Performance of the CP is formally reported on a quarterly basis through Cabinet and all political groups as well as through three quarterly scrutiny boards. Any slippage is identified at an early stage and preventative and/or corrective actions are taken as necessary. At Quarter 1, performance against the current corporate plan was very positive.	1	4	10	30/09/2017
Council Tax Reduction Scheme	Failure to adopt a scheme that is fit for purpose	Scheme suitably approved and adopted; budget set based on forecasts and reviewed; CTR correctly applied per scheme	1	3	6	30/09/2017

Strategic Risks

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
Health & Safety	Failure to deliver/comply with H&S policy/strategy	The strategy/policy is adopted following consultation with all relevant internal stakeholders and approved by the Leader H&S team advises, educates and reviews risk assessments etc and has direct reporting access to Chief Executive Incident/accident reporting process in place.	- 1 -	4	10	30/09/2017
Local Plan Implications	Monitoring of the local plan and maintenance of a five year land supply	Regular monitoring /compliance Planning decisions complying with approved plan/existing planning law/policy. Education of members on importance of decisions complying with policy	2	4	13	30/09/2017
Managing Change	Ineffective change management resulting in a reduction in the quality of services	Workforce Planning Strategy in place Effective track record of performance management - via Corporate Plan, Service Planning, Staff Performance Appraisals Effective Communications - Corporate Management Team, Managers Forum, Team Meetings, Staff 1-1s, Staff Briefings.	2	2	5	30/09/2017
Medium Term Financial Strategy	Failure to adopt and implement an effective and robust MTFS impacting on the Council's ability of the Council to meet its objectives.	The MTFS is established with COs and DLs working together to realign political manifesto into a series of objectives and financial targets. Financial support and challenge to proposals with financial implications, minimising risks of a budget shortfall. The MTFS is adopted at full council and refreshed at full council annually. Performance of the MTFS is formally reported on a quarterly basis through Cabinet and all political groups as well. Any slippage is identified at an early stage and preventative and/or corrective actions are taken as necessary.	-	4	10	30/09/2017

Strategic Risks

Risk	Source of Risk	Treatment Description	L	ikelihood	ł	Impact	Risk Level	Last Reviewed
Member	Lack of awareness/understanding of key	Constitution	1	2		2	5	
Training/Awareness	responsibilities.	Member induction programme, member training and regular briefings.	_					30/09/2017
		Open door policy with Heads of service; discussions/briefings with officers.	-					
Planning Appeals	Appeals against planning decisions arising from	Member training		3		4	15	30/09/2017
	failure to take into account professional and legal advice leading to financial loss from cost of appeal and potentially new homes bonus.	Financial provision/contingency to meet potential costs of appeals	_					
		Legal advice at committee	_					
Treasury Management Strategy	An ineffective TM Strategy does not protect the Council adequately against the risks associated with this activity resulting in potential significant financial loss and possible reputational damage. The associated opportunity risk of ineffective cashflow management, resulting in returns lower than might be realised, taking into account the Council's risk appeitite.	guidance and is adopted at full council annually. Performance of the TMS is formally	_	1	•	4	10	30/09/2017
		The appointment of professional treasury management advisors	_					