# Benchmarking Report
# (Quarter Two Performance 2018/19)

## 1. Introduction

1.1. The following report details figures for Quarter Two of the 2018/19 financial year i.e. 1st April to 30th September 2018 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- North Warwickshire Borough Council
- Chorley Council
- Erewash Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.

### 2. Former National Indicators

| Rank | Authority | 2017/18 Year End | 2018/19 | | | |
|---|---|---|---|---|---|---|
| | | | Qtr 1 | Qtr 2 | Qtr 3 | Year End |
| 1 | Authority D | 5.05 | 5.09 | 4.67 | | |
| 2 | Authority A | 4.6 | 4.7 | 4.9 | | |
| 3 | **East Staffordshire** | **7.50** | **6.17** | **6.33** | | |
| 4 | Authority C | 5.02 | 6.8 | 6.82 | | |

*NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)*

### 3. Former Best Value Performance Indicators

| Rank | Authority | 2017/18 Year End | 2018/19 | | | |
|---|---|---|---|---|---|---|
| | | | Qtr 1 | Qtr 2 | Qtr 3 | Year End |
| 1 | Authority E | 97.40 | 32.51 | 60.33 | | |
| 2 | Authority C | 98.61 | 30.41 | 58.94 | | |
| 3 | **East Staffordshire** | **97.82** | **29.80** | **57.60** | | |
| 4 | Authority B | 98.35 | 29.47 | 57.10 | | |
| 5 | Authority D | 98.16 | 28.60 | 55.95 | | |
| 6 | Authority A | 98.49 | 28.59 | 55.94 | | |

*BVPI 9 - Council Tax collected (%)*

| Rank | Authority | 2017/18 Year End | 2018/19 | | | |
|---|---|---|---|---|---|---|
| | | | Qtr 1 | Qtr 2 | Qtr 3 | Year End |
| 1 | Authority E | 98.29 | 31.88 | 60.74 | | |
| 2 | Authority B | 98.74 | 31.12 | 60.25 | | |
| 3 | **East Staffordshire** | **97.83** | **31.61** | **60.19** | | |
| 4 | Authority D | 98.85 | 30.86 | 58.10 | | |
| 5 | Authority C | 99.95 | 30.47 | 57.39 | | |
| 6 | Authority A | 99.02 | 29.98 | 56.54 | | |

*BVPI 10 - NNDR collected*

| Rank | Authority | 2017/18 Year End | 2018/19 | | | |
|---|---|---|---|---|---|---|
| | | | Qtr 1 | Qtr 2 | Qtr 3 | Year End |
| 1 | **East Staffordshire** | **2.78** | **0.38** | **1.01** | | |
| 2 | Authority B | -- | 0.35 | 1.41 | | |
| 3 | Authority D | 4.12 | 0.61 | 1.45 | | |

*BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)*

| BVPI 79b(i) – Overpaid benefit recovered as % of current year overpayments | | | | | | |
|---|---|---|---|---|---|---|
| Rank | Authority | 2017/18 Year End | 2018/19 | | | |
| | | | Qtr 1 | Qtr 2 | Qtr 3 | Year End |
| 1 | Authority C | 62 | 126 | 112.86 | | |
| 2 | **East Staffordshire** | **76.79** | **103** | **103** | | |

## 4. Summary

4.1. East Staffordshire Borough Council has been ranked as follows

4.1.1. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)
**Ranked 1st of 3 participating authorities**
*(Corporate Plan ref. VFM11 – ranked "Green")*

4.1.2. **BVPI 79b(i):** Overpaid benefit recovered as % of current year overpayments
**Ranked 2nd of 2 participating authorities**
*(Corporate Plan ref. VFM46 – ranked "Green")*

4.1.3. **BVPI 10:** NNDR collected
**Ranked 3rd of 6 participating authorities**
*(Corporate Plan ref. VFM47 – ranked "Green")*

4.1.4. **BVPI 9:** Council Tax collected (%)
**Ranked 3rd of 6 participating authorities**
*(Corporate Plan ref. VFM47 – ranked "Green")*

4.1.5. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)
**Ranked 3rd of 4 participating authorities**
*(Corporate Plan ref. VFM43 – ranked "Green")*