

Benchmarking Report **(Quarter Two Performance 2019/20)**

1. Introduction

1.1. The following report details figures for Quarter Two of the 2019/20 financial year i.e. 1st April to 30th September 2019 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- North Warwickshire Borough Council
- Hinckley & Bosworth

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)								
Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
1	East Staffordshire	NI 181	6.21	4.36	4.55			
2	Authority A	NI 181	4.6	5.7	5.5			
3	Authority C	NI 181			20.82			

BVPI 9 - Council Tax collected (%)								
Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
1	Authority C	BVPI 9	98.02	29.14	58.14			
2	East Staffordshire	BVPI 9	97.79	29.61	57.41			Year to date
3	Authority D	BVPI 9	98.1	29.2	57.1			
4	Authority B	BVPI 9	98.43	29.64	56.79			
5	Authority A	BVPI 9	97.91	28.61	55.84			

BVPI 10 - NNDR collected								
Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
1	East Staffordshire	BVPI 10	98.59	33.02	59.86			Year to date
2	Authority B	BVPI 10	99.09	30.01	59.11			
3	Authority D	BVPI 10	99.2	29.9	57.9			
4	Authority C	BVPI 10	99.13	30.03	56.73			
5	Authority A	BVPI 10	97.91	29.75	55.83			

BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)								
Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
1	Authority B	BVPI 12 v.1	3.67	0.73	1.3			
2	East Staffordshire	BVPI 12 v.1	2.75	0.69	1.32			Year to date

BVPI 79b(i) – Overpaid benefit recovered as % of current year overpayments								
Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
1	East Staffordshire	BVPI 79b(i)	106.74	92.9	105.7			Year to date
2	Authority C	BVPI 79b(i)	89.55	43.22	46.17			

3. Summary

3.1. There are 5 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **BVPI 10:** NNDR collected

Ranked 1st of 5 participating authorities

(Corporate Plan ref. VFM36b – ranked “Green”)

1.1.1. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)

Ranked 2nd of 2 participating authorities

(Corporate Plan ref. VFM14 – ranked “Green”)

1.1.2. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)

Ranked 1st of 3 participating authorities

(Corporate Plan ref. VFM40 – ranked “Green”)

1.1.3. **BVPI 79b(i):** Overpaid benefit recovered as % of current year overpayments

Ranked 1st of 2 participating authorities

(Corporate Plan ref. VFM41a – ranked “Green”)

1.1.4. **BVPI 9:** Council Tax collected (%)

Ranked 2nd of 5 participating authorities

(Corporate Plan ref. VFM36a – ranked “Green”)