

Benchmarking Report **(End of Year Performance 2019/20)**

1. Introduction

1.1. The following report details the end of year figures for the 2019/20 financial year i.e. 1st April 2019 to 31st March 2020 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- Hinckley & Bosworth Borough Council
- North Warwickshire Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
BVPI 9 - Council Tax collected (%)								
1	Borough Council B	BVPI 9	98.43	29.64	56.79	--	98.41	
2	Borough Council A	BVPI 9	97.91	28.61	55.84	83.14	98.35	
3	Borough Council C	BVPI 9	98.1	29.2	57.1	84.6	97.9	
4	East Staffordshire	BVPI 9	97.79	29.61	57.41	84.99	97.59	
5	Borough Council D	BVPI 9	98.02	29.14	58.14	86.14	97.11	
BVPI 10 - NNDR collected								
1	Borough Council D	BVPI 10	99.13	30.03	56.73	84.24	99.36	
2	Borough Council C	BVPI 10	99.2	29.9	57.9	84.3	98.5	
3	Borough Council B	BVPI 10	99.09	30.01	59.11	--	98.39	
4	East Staffordshire	BVPI 10	98.59	33.02	59.86	84.99	98.29	
5	Borough Council A	BVPI 10	97.91	29.75	55.83	81.54	97.78	

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)								
1	Borough Council A	NI 181	4.6	5.7	5.5	5	4.3	
2	East Staffordshire	NI 181	6.21	4.36	4.55	4.74	4.58	
3	Borough Council D	NI 181	--	--	20.82	16.75	15.56	

3. Summary

3.1. There are 3 performance indicators relevant to the Value for Money priority included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **BVPI 9:** Council Tax collected (%)
Ranked 4th of 5 participating authorities

3.3.2. **BVPI 10:** NNDR collected
Ranked 4th of 5 participating authorities

3.3.3. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)
Ranked 2nd of 3 participating authorities