

Benchmarking Report **(End of Year Performance 2020/21)**

1. Introduction

1.1. The following report details the end of year figures for the 2020/21 financial year i.e. 1st April 2020 to 31st March 2021 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Chorley Borough Council
- Gedling Borough Council
- High Peak Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End
BVPI 9 - Council Tax collected (%)						
1	East Staffordshire	BVPI 9	28.7	56.62	83.98	98.64
2	Authority B	BVPI 9	28.08	55.24	82.63	98.29
3	Authority C	BVPI 9	28.47	55.72	83.54	97.84
4	Authority A	BVPI 9		54.46	81.49	96.98
BVPI 10 - NNDR collected						
1	Authority C	BVPI 10	22.51	52.36	79.12	98.12
2	East Staffordshire	BVPI 10	25.51	52.69	80.97	95.09
3	Authority B	BVPI 10	24.12	54.33	81.43	95.08
4	Authority A	BVPI 10		55.01	81.1	94.93

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End
NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)						
1	East Staffordshire	NI 181	5.12	4.76	4.57	4.48
2	Authority B	NI 181	5	4.5	4.4	4.9

3. Summary

3.1. There are 12 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **BVPI 9:** Council Tax collected (%)
Ranked 1st of 4 participating authorities

3.3.2. **BVPI 10:** NNDR collected
Ranked 2nd of 4 participating authorities

3.3.3. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)
Ranked 1st of 2 participating authorities