

A list of self-service forms, hosted by ESBC, that are directly integrated with a back office system. Meaning that there is no manual intervention required for data to be transferred from the form into the back office system.

Waste Management

- Order a New Bin
- Change Bin Size
- Contaminated Bin
- Litter Bin
- Repair to Bin
- Remove Bin
- Replacement Bin Bag
- Bin Not Returned to Property
- Missed Collection - Property
- Missed Collection - Street
- Missed Collection - Business (Trade)

Enforcement

- High Hedges
- Abandoned Vehicles
- Untidy Land

Street Cleaning

- Dead Animals
- Graffiti
- Missing Animal
- Report Litter and waste
- Request extra sweep
- Syringes

Revenues and Benefits

- Make a Housing Benefit Claim
- Apply for Council Tax reduction
- Sign in to Council Tax account

Other

- Council comments and complaints
- A variety of payments including Council Tax, NNDR, FPN payments.