Benchmarking Report
(End of Year Performance 2019/20)

1. Introduction

1.1. The following report details the end of year figures for the 2019/20 financial year i.e. 1st April 2019 to 31st March 2020 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- Hinckley & Bosworth Borough Council
- North Warwickshire Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
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NI 157a - Processing of major planning applications (%)

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
1	Borough Council A	NI 157a	96.77	100	100	100	100	
2	Borough Council B	NI 157a	100	100	100	94	95	
3	East Staffordshire	NI 157a	98	100	95	93	94	
4	Borough Council D	NI 157a	88	91	83	84	84	
5	Borough Council C	NI 157a	83	71.52	85	86.2	81.57	

NI 157b - Processing of minor planning applications (%)

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
1	East Staffordshire	NI 157b	96	99	94	92	92	
2	Borough Council B	NI 157b	92	95	91	92	91	
3	Borough Council C	NI 157b	88	90.9	88.14	89.23	90.36	
4	Borough Council A	NI 157b	93.57	81	80	81	85	
5	Borough Council D	NI 157b	89	97	83	80	80	

NI 157c - Processing of other planning applications (%)

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
1	East Staffordshire	NI 157c	99	99	99	97	97	
2	Borough Council C	NI 157c	93	97.69	94.5	93.22	93.11	
3	Borough Council B	NI 157c	97	97	96	96	93	
4	Borough Council A	NI 157c	96.57	88	87	87	90	
5	Borough Council D	NI 157c	85	89	79	72	76	

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
NI 191 - Residual household waste per household (kg)								
1	Borough Council B	NI 191	449.49	115.95	251.63	369.04	414.53	* Estimated year to date
2	East Staffordshire	NI 191	477.41*	117.16*	240*	368.85	485*	*Estimated year to date
3	Borough Council A	NI 191	508.85	132.7	285.34	425.49	570.18	
NI 192 - Household waste recycled and composted (%)								
1	Borough Council B	NI 192	48.76	51.62	54.52	48.78	54.04	*Estimated
2	Borough Council D	NI 192	47.91	53.54	54.04	50.97	48.35	
3	East Staffordshire	NI 192	44.92	50.60*	50.9*	47.41*	45.28*	* Estimated year to date
4	Borough Council A	NI 192	36.75	31	33.32	34.6	33.45	

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
BVPI 9 - Council Tax collected (%)								
1	Borough Council B	BVPI 9	98.43	29.64	56.79	--	98.41	
2	Borough Council A	BVPI 9	97.91	28.61	55.84	83.14	98.35	
3	Borough Council C	BVPI 9	98.1	29.2	57.1	84.6	97.9	
4	East Staffordshire	BVPI 9	97.79	29.61	57.41	84.99	97.59	
5	Borough Council D	BVPI 9	98.02	29.14	58.14	86.14	97.11	
BVPI 10 - NNDR collected								
1	Borough Council D	BVPI 10	99.13	30.03	56.73	84.24	99.36	
2	Borough Council C	BVPI 10	99.2	29.9	57.9	84.3	98.5	
3	Borough Council B	BVPI 10	99.09	30.01	59.11	--	98.39	
4	East Staffordshire	BVPI 10	98.59	33.02	59.86	84.99	98.29	
5	Borough Council A	BVPI 10	97.91	29.75	55.83	81.54	97.78	

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Year End	Notes
		NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)						
1	Borough Council A	NI 181	4.6	5.7	5.5	5	4.3	
2	East Staffordshire	NI 181	6.21	4.36	4.55	4.74	4.58	
3	Borough Council D	NI 181	--	--	20.82	16.75	15.56	

Rank	Authority	Indicator	2018/19 Year End	2019/20 Q1	2019/20 Q2	2019/20 Q3	2019/20 Q4	Notes
		BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)						
1	East Staffordshire	BVPI 12 var.1	2.75	0.69	1.34	1.99	2.98	Year to date
2	Borough Council B	BVPI 12 var.1	3.67	0.73	1.3	2.15	3.17	Year to date

3. Summary

3.1. There are 9 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **NI 157a:** Processing of major planning applications (%)
Ranked 3rd of 5 participating authorities

3.3.2. **NI 157b:** Processing of minor planning applications
Ranked 1st of 5 participating authorities

3.3.3. **NI 157c:** Processing of other planning applications
Ranked 1st of 5 participating authorities

3.3.4. **NI 191:** Residual household waste per household
Ranked 2nd of 3 participating authorities

3.3.5. **NI 192:** Household waste recycled and composted
Ranked 3rd of 4 participating authorities

3.3.6. **BVPI 9:** Council Tax collected (%)
Ranked 4th of 5 participating authorities

3.3.7. **BVPI 10:** NNDR collected
Ranked 4th of 5 participating authorities

3.3.8. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)
Ranked 2nd of 3 participating authorities

3.3.9. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)
Ranked 1st of 2 participating authorities