

EAST STAFFORDSHIRE BOROUGH COUNCIL

REPORT COVER SHEET

Title of Report:	Quarter 3 - Revenue and Capital Outturn 2020/21	To be marked with an 'X' by Democratic Services after report has been presented
Meeting of:	Corporate Management Team – 16 th February 2021	X
	Leader and Deputy Leaders – 22 nd February 2021	X
	Leader's / Leader of the Opposition's Advisory Group / Independent Alliance Advisory Group – 3^{rd} and 4th March 2021	X
	Cabinet – 15 th March 2021	
	Scrutiny Audit and Value for Money Council Services Committee – 24th March 2021	



Is this an Executive Decision:	Yes	Is this a Key Decision:	NO
Is this in the Forward Plan:	YES	Is the Report Confidential:	NO
If so, please state relevant paragraph from Schedule 12A LGA 1972:	n/a		
Essential Signatori	ies: ST BE IN THE NAME OF A HEAD OF	SERVICE	
Monitoring Officer: A	Angela Wakefield		
Date Signature			
Chief Finance Office	er: Sal Khan		
Date	Signature		

EAST STAFFORDSHIRE BOROUGH COUNCIL

Report to Cabinet

Date: 15th March 2021

REPORT TITLE: Quarter 3 - Revenue and Capital Outturn 2020/21

PORTFOLIO: Leader / Finance

HEAD OF SERVICE: Sal Khan

CONTACT OFFICER: Lisa Turner, Chief Accountant Ext. No. 1399

WARD(S) AFFECTED: All

1. Purpose of the Report

1.1 To accord with the Council's financial regulations, this report presents the forecast outturn position in relation to the Council's revenue budget, capital programme of expenditure, treasury and risk management activities. This is the third quarterly report in the annual cycle of financial monitoring for the financial year 2020/21.

2. Executive Summary

- 2.1 The report highlights that overall there are **forecast net pressures against the original budget of £2.4m** for the full financial year against a net budget of £11.024m. However the vast majority of the pressures have arisen due to the Covid-19 Pandemic and related lockdown. The Government have provided a number of funding packages to local authorities to support them with Covid-19 related financial pressures, once this actual and estimated additional funding of £2.6m is taken into consideration there is a **small forecast net surplus to £0.2m**.
- 2.2 The Council, like all local authorities, is facing significant financial pressures due to COVID-19. These pressures not only include additional costs but also more significantly a reduction to the income levels the Council receives which are used to provide essential services to residents. Paragraph 4.2 of the report sets out the most significant variations identified at this point in the year.
- 2.3 There remains expectation that there will be increased volatility within the forecasts this year. With this in mind, sensitivity analysis of the forecasts demonstrates that a more pessimistic outlook would increase the forecast net pressures to an overall £0.3m shortfall and a more optimistic outlook would improve the net forecast position to an underspend of £0.7m.

- 2.4 Overall, the Council's underlying financial position is robust and this provides a strong foundation of financial resilience during these unprecedented circumstances. It remains crucial that budget holders and Heads of Service continue to monitor their budgets closely and where necessary take action to contain spending within budget.
- 2.5 Investments as at 31st December 2020 stood at £52.1m. Investment returns to the end of September averaged 0.26%, whilst this is below budget it exceeds both the base rate and benchmarks. However, the overall rate of return is expected to continue to reduce as investments mature and are replaced during the remainder of the year. External borrowing at the end of the quarter stands at £11m. The report continues to highlight the risk associated with the timing of capital receipts that have been ring-fenced towards debt repayment in the budget. Further information in relation to Treasury Management is set out within Section 5 of this report.
- 2.6 The authority's capital spending plans total £6.7m, which has increased since Quarter 2 following the approval and receipt of £0.75m accelerated Stronger Towns Funding for the High Street project and additional resources towards disabled facility grants. The report indicates that all projects are on target to deliver within budget. Further details in respect of the Capital Programme are set out within Section 6 of the report.

3. Revenue Budget 2020/21

3.1 On 24th February 2020, the full Council approved the Revenue Budget for the year 2020/21, totalling £11,024m as follows:

Approved Service Budgets	£000's
Arts, Brewhouse and Functions	393
Community and Open Spaces	1,401
Corporate Management Team	438
Corporate and Commercial	875
Cultural Services – Marketing	86
Enterprise	116
Environment	3,887
Environmental Health	470
Financial Services and Capital Financing	966
Housing	311
Human Resources, Payments & Pensions	1,913
IT and Printing	425
Legal Services, Assets and Licensing	(430)
Leisure Services	664
Licensing and Enforcement	84
Markets	15
Planning and Land Charges	46
Revenue, Benefits and Customer Contacts	417
Corporate Budgets	(1,053)
Total	11,024

3.2 Financial control is maintained by monitoring actual expenditure against approved budgets at regular intervals throughout the year and budget managers are required to forecast income and expenditure for the full financial year. Authorised budget transfers and virements take place between individual services in accordance with financial regulations.

4. Forecast Revenue Outturn 2020/21

4.1. The following table indicates the quarter one forecast variations and the expected effect on the outturn for the year. A number of variations are presently compensated for by temporary under or over spends.

Summary by Service	Annual Net Budget	Forecast Outturn Q3	Forecast Variation Q3 Over/(Under)	Forecast Variation Q2 Over/(Under)
	£'000	£'000	£'000	£'000
Arts, Brewhouse and Function Suite	393	563	170	162
Community and Open Spaces	1,403	2,092	689	643
Corporate Management Team	438	444	6	5
Corporate and Commercial	876	836	(40)	(26)
Cultural Services - Marketing	86	68	(18)	(5)
Enterprise	116	122	6	6
Environment	3,887	4,151	264	199
Environmental Health	470	505	35	40
Financial Services	967	1,194	227	225
Housing	311	356	45	28
Human Resources, Payments & Pensions	1,913	1,892	(21)	(20)
IT and Printing	425	404	(21)	(17)
Legal Services and Assets	(434)	(334)	100	83
Leisure Services	664	878	214	303
Licensing and Enforcement	84	77	(7)	(16)
Markets	15	150	135	108
Planning and Land Charges	46	73	27	102
Revenue, Benefits and Customer Contacts	417	1,220	803	793
Corporate Items	(1,053)	(1,240)	(187)	(136)
Total against Budget	11,024	13,451	2,427	2,477
Covid-19 Central Funding (Tranche 2,3 &	0	(1,836)	(1,836)	(1,836)
Covid -19 Central Income Scheme	0	(781)	(781)	(754)
Total - (Surplus) / Shortfall	11,024	10,834	(190)	(113)

4.2 The tables at Appendix A summarise, by service, the variations between the 2020/21 budget and the year-end forecast outturn. Further supporting narrative in relation to those teams with significant variations is set out below:

Arts, Brewhouse and Functions – Forecast Net Pressure of £170k

There is a significant forecast shortfall in income levels of approx. £279k which has partially been offset by forecast expenditure savings on staffing, premises and other fees. This shortfall in income levels relates to the closure of services and subsequent social distancing measures necessary due to the pandemic. Officers have successfully bid for funding from the Arts Council and as a result this has reduced the forecast shortfall.

■ Community, Open Spaces and Facilities – Forecast Net Pressure of £689k
This forecast pressure arises because of a shortfall in car parking income estimated
to be £809k due to the Covid-19 Pandemic. The forecast shortfall is being partially
offset by savings across the wider service, including grounds maintenance.

Environment – Forecast Net Pressure - £264k

This pressure arises due to a number of factors. There is a forecast increase in staffing costs within waste management (£109k) due to both increased workloads/waste arising from the pandemic and also a number of staff in this area being required to shield. This additional workload has also required the hire of an additional vehicle with an estimated cost of £25k. There is also a forecast shortfall in income levels in relation to trade waste and bulky household waste due to impact of the pandemic (£39k). Despite additional measures put in place by management in relation to waste contamination the contractor is taking a robust position in this regard and as a result there are forecast cost pressures in this area.

Financial Services – Forecast Pressure £225k

Forecast pressures arise in this area due to the emergency reductions in the bank base rate as a result of the pandemic during March 2020. This means that investment income returns from daily cash management are much lower than budgeted, with a forecast shortfall of £138k. There is also a shortfall forecast in relation to the budget for repayment of debt (£79k), this is linked to the timing of capital receipts that have been earmarked towards debt repayment.

■ Legal and Asset Management – Forecast Pressures £100k

There are forecast pressures in relation to Asset Management and in particular income levels. During the pandemic occupancy levels have been lower than budgeted and we have also seen levels of outstanding rentals increase and as a result forecast the need to increase the provision for outstanding debts. Recovery procedures commenced in Quarter 2 and this will continue to be monitored closely, as this remain a risk throughout the year.

■ Leisure – Forecast Pressures £214k

The Council's leisure centres have operated in line with national guidance in relation to lockdowns and tier restrictions during the course of the year as a result of the pandemic. Following extensive discussions with our external provider the Council agreed to provide additional support to the contractor until such a time as agreement can be reached to either move back to the contracted position or agree a revised management fee for the remainder of the contract. As a result of this, forecast cost pressures are currently anticipated of £309k, this has been partially offset by the use of existing contingency budgets within this area (£89k) and a small underspend (£6k) elsewhere within this budget. We also await the outcome of our submission to the National Leisure Recovery Fund, which if successful would have a positive impact on this forecast.

Markets – Forecast Pressures £135k

This forecast pressure arises from a loss of income due to service closures and social distancing arising from the pandemic, lower levels of occupancy than assumed within the budget and the need to increase the provision for outstanding debts.

- Revenues, Benefits and Customer Contacts Forecast Pressures £803k
 This forecast pressure largely relates to two significant areas:
 - Income from the recovery of court costs is forecast to be £146k lower than budget due to the suspension of recovery action as a result of the pandemic.
 - As reported in late 2019/20, there are increasing cost pressures arising from supported housing costs in relation to providers that are not registered social landlords (RSL). The latest forecast indicates pressures of £659k, which have been partially offset by the use of flexible housing funding from central government (£165k). A new provider entered the local market in January 2019 and is the main reason for this increasing cost pressure. Officers are investigating options to support these providers to become a RSL as a means of mitigating these cost pressures in addition to this initiative negotiations are also ongoing with an existing RSL with the objective of expanding their portfolio to reduce the impact from supported accommodation.

5. Treasury Management

5.1 The Council approved the Treasury Management Strategy Statement for 2020/21 on 24th February 2020 and this section is an update on progress against this Strategy and the Revenue Budget.

Investment Returns

- 5.2 The average rate of investment return that was assumed in the 2020/21 budget was 0.65%, which at the time was a cautious forecast. Due to the Covid-19 Pandemic there have been two emergency cuts to the bank base rate by the Bank of England during March 2020, which means the rate now stands at 0.10%. The bank rate is not expected to increase in the medium term and there remains the risk of negative rates.
- 5.3 Appendix B shows the outstanding investments the authority had as at 31st December 2020. Average investment returns for the year to date are performing significantly below budget at 0.26%, with an estimated shortfall of £138k as outlined in Appendix A (Financial Services). This reflects the reduction in the base rate, but nevertheless the rate of return exceeds benchmarks. Investment rates available in the market have fallen during the year and a combination of this and investment maturing with higher yields means the rate of return stood at slightly above base rate at the end of the quarter (0.11%). The investment listing (Appendix B) includes certificates of deposit, as well as the UK Government deposit account, deposits with UK Banks, a local authority deposit and AAA rated Money Market Funds. These instruments offer significant counterparty strength as well as diversification of the portfolio.

5.4 Borrowing

The average rate payable on the Council's external borrowing as at 31st December 2020 is 5.4%, with total, outstanding external debt of £11.0m.

Debt Type	Principal Outstanding (£)	Average Rate
Total Fixed Debt		
PWLB Maturity	5,700,000	4.646%
PWLB Annuity	462,362	8.681%
Total Variable Debt		
Market	4,500,000	5.914%
GBSLEP Loan	375,000	-
Total External Debt	11,037,362	5.362%

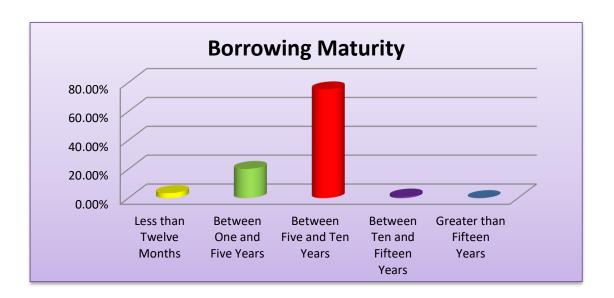
Capital Financing Budget

- 5.5 This budget consists of £0.8m associated with the cost of servicing the council's debt and £0.240m income from investment returns.
- 5.6 The capital financing budget has been reduced by £0.2m in 2020/21 as a result of expected savings from the utilisation of anticipated capital receipts (£3.5m) towards debt repayment as part of our existing financial strategy. The Medium Term Financial Strategy highlighted that there was a risk of shortfall against the budget arising from the timing of these receipts and at this stage of the year a shortfall of £0.1m has been forecast.

5.7 <u>Maturity Structure of Investments and Borrowing</u>

The following charts highlight the maturity structure for investments and for fixed term borrowing.





6. Capital Programme 2020/21

6.1 The table below details the approved capital projects for 2020/21 totalling £6.7m, including the addition of the accelerated Stronger Towns Funds Project at High Street, Burton following Cabinet approval in December 2020 and also additional funds received towards Disabled Facility Grants. This demonstrates that all projects are currently forecast to be delivered within the overall approved budget, however timescales for delivery have inevitably been impacted by the Covid-19 Pandemic for some schemes.

2020-21	Current Year Budget	Current Year Expenditure	Remaining Budget	Forecast Expenditure at Quarter 3	Increased expenditure / (Under-spend)	Comments
Neighbourhood Working Fund	£ 56,200	26,530	29,670	56,200	0	Ongoing
Disabled Facility Grants ¹	2,490,720	323,369	2,167,351	2,490,720	0	Ongoing
Town Hall Office Accommodation Refurbishment	1,756	0	1,756	1,756	0	Final Account
Canal Street Industrial Units	38,727	21,336	17,391	22,336	(16,391)	Complete bar external issues
Bartec Street Cleaning Software	25,842	13,100	12,742	25,842	0	Ongoing
Station Street Burton	1,093,795	880,926	212,869	1,093,795	0	Ongoing
Cemetery Expansion	20,000	1,650	18,350	20,000	0	Scoping extended
Small Business Fund	100,000	0	100,000	100,000	0	Scoping scheme
ICT - CISCO Switches	62,000	46,537	15,463	62,000	0	Ongoing
Assets - Mandatory Works	60,000	0	60,000	60,000	0	Tender awarded
Washlands ²	2,050,000	2,053	2,047,947	2,050,000	0	Consultants appointed
Accelerated Stronger Towns Fund - High Street Project (Cabinet 14th December 2020)	750,000	0	750,000	750,000	0	
Total	6,749,040	1,315,501	5,433,539	6,732,649	(16,391)	

Note 1 - An additional DFG grant determination awarded a further £137,708 of monies to the Council for DFG's. There are 145 active grants not yet completed, applications or enquiries currently in the system at Q3 worth an estimated additional £1.7m, this includes new DFG enquiries (£0.4m), those at referral stage (£0.6m), those at application stage (£0.3m) and those approved/work in progress (£0.4m). The COVID-19 Pandemic has impacted on the numbers that could be safely progressed in people's homes during the year to date.

Note 2 - Funding of the Washlands project has been rescheduled between the Local Enterprise Partnership (LEP)/ESBC and the Environment Agency (EA) allowing the Washlands Enhancement Works being undertaken by ESBC to be continued into 2021/22 following the impact of COVID-19. Originally the £3m awarded by the LEP was split £2m with the EA and £1m to ESBC. This has now been revised to £3m for the Burton Flood Defence Works on condition that the £1m will be paid over to ESBC by the EA the following year. All Washlands funds awarded by the LEP are to ESBC who remain the accountable body for the £3m. The Council has separate agreements with the EA to passport this funding onwards.

6.2 The table below outlines capital receipts received during the course of the year to date:

Capital Receipts – Quarter 3 - 2020/21	£
Deposit Land at 300 Rosliston Road, Stapenhill	5,000
Deposit Sale of Land, Dove Way	62,500
Shareholding - Dividend Payment	125,000
Deed of Grant - Fennel Close, Uttoxeter	10,000
Total	202,500

7. <u>Financial Considerations</u>

This section has been approved by the following member of the Financial Management Unit: Lisa Turner

7.1 This report deals solely with financial matters.

Revenue	2020/21	2021/22		2022/23	
Forecast Surplus	(190,000)		-		-
Capital	2020/21	2021/22		2022/23	

8. Risk Assessment and Management

- 8.1 The Council's risk management strategy was approved at Cabinet in September 2014. Attached at **Appendix C** to this report is a schedule of the most significant risks facing the authority, including the actions taken or being taken in order to control or mitigate these risks.
- 8.2 The main risks associated with the budget are highlighted within the medium term financial strategy.

9. <u>Legal Considerations</u>

This section has been approved by the following member of the Legal Team: Angela Wakefield

9.1 There are no significant legal issues arising from this report.

10. Equalities and Health

- 10.1 Equality impacts: The subject of this report is not a policy, strategy, function or service that is new or being revised. An equality and health impact assessment is not required.
- 10.2 Health impacts: The outcome of the health screening question does not require a full Health Impact Assessment to be completed. An equality and health impact assessment is not required.

11. Human Rights

11.1 There are no Human Rights issues arising from this report.

12. Cabinet Recommendation(s)

- 12.1 To note the financial position at quarter three of 2020/21 in relation to revenue and capital budgets together with the degree of financial uncertainty that exists due to the Covid-19 Pandemic.
- 12.2 To note the latest position in respect of the Council's investments and borrowing.
- 12.3 To note the corporate and strategic risks, together with actions being taken to manage these.

13. <u>Background Papers</u>

13.1 Medium Term Financial Strategy 2020/21 to 2024/25

14. Appendices

- 14.1 Appendix A: Forecast variances against budget Quarter 3 2020/21
- 14.2 Appendix B: Investments at 31st December 2020
- 14.3 Appendix C: Corporate and Strategic Risks Quarter 3 2020/21

QUARTER THREE FORECAST VARIANCES AGAINST BUDGET AT OUTTURN 2020/21

Arts, Brewhouse and Functions

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Arts, Brewhouse and Civic Function Suite			
Brewhouse and Arts Development	303	372	69
Civic Function Suite	90	191	101
Total Arts, Brewhouse and Civic Functions	393	563	170

Division	Explanation	Forecast Amount Over/ (under) £'000
Brewhouse and Arts Development	Professional Theatre Fees	(10)
Brewhouse and Arts Development	Shortfall in Ticket Sales Income	29
Brewhouse and Arts Development	Shortfall in Room Rental Income	51
Brewhouse and Arts Development	Other - Income Shortfall	30
Brewhouse and Arts Development	Arts Grants	(51)
Brewhouse and Arts Development	Other Running Costs	(5)
Brewhouse and Arts Development	Business Rates	(17)
Brewhouse and Arts Development	Brewhouse Cafe/Bar - Net Shortfall	31
Brewhouse and Arts Development	Arts Development Programme	11
Civic Function Suite	Employees	(5)
Civic Function Suite	Temporary Staff Savings & Set up Crews	(26)
Civic Function Suite	Premises Cost Savings	(10)
Civic Function Suite	Cancelled Event Expenses	4
Civic Function Suite	Room Hire - Shortfall in Income	123
Civic Function Suite	Other Income Shortfall	15
Total		170

Community, Open Spaces and Facilities

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Community and Open Spaces			
Cemeteries	(14)	(30)	(16)
Open spaces	1,400	1,353	(47)
Partnerships	33	33	0
Horticultural Centre	44	54	10
Facilities and Health and Safety	335	304	(31)
Community Centres	18	26	8
Car Parks Income	(790)	(3)	787
Community and Civil Enforcement	307	290	(17)
Social Regeneration	48	43	(5)
Councillors Community Fund	22	22	0
Total Community and Open Spaces	1,403	2,092	689

Division	Explanation	Forecast Amount Over/ (under) £'000
Cemeteries	Employee Costs	23
Cemeteries	Burial Fees	(39)
Cemeteries	Monument Fees/Other Income	9
Cemeteries	Savings on Contracted Grounds Mtce	(9)
Open spaces	Employee Costs	7
Open spaces	Savings on Grounds Maintenance	(49)
Open spaces	Play Equipment	(5)
Horticultural Centre	Hanging Baskets Income	10
Facilities and Health and Safety	Repairs and Maintenance	(20)
Facilities and Health and Safety	Supplies and Services	(3)
Facilities and Health and Safety	Repairs & Maintenance Other Organisations	(8)
Community Centres	Repairs & Maintenance	8
Car Parks Income	Bargates Net Additional Income	4
Car Parks Income	Car Parking Income Forecast Shortfall	721
Car Parks Income	Season/Penalty Notices Income	88
Car Parks Income	Supplies and Services	(26)
Community and Civil Enforcement	Vacant Post	(17)
Social Regeneration	Supplies and Services	(5)
Total		689

Corporate Management Team

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
CMT			
Chief Executives	205	208	3
Heads of Service	233	236	3
Total CMT	438	444	6.

Division	Explanation	Forecast Amount Over/ (under) £'000
Chief Executives	Employee Costs - Vacancy Factor	3
Heads of Service	Employee Costs - Vacancy Factor	3
Total		6

Corporate and Commercial

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Corporate and Commercial			
Programmes and Information	254	236	(18)
Committee Support	95	97	2
Elections	205	190	(15)
Emergency Planning	14	31	17
Members Allowances	308	282	(26)
Total Corporate and Commercial	876	836	(40)

Division	Explanation	Forecast Amount Over/ (under) £'000
Programmes and Information	Employee Costs	(7)
Programmes and Information	Supplies and Services	(4)
Programmes and Information	Christmas Decorations	(8)
Programmes and Information	Software Licenses & Contracts	1
Committee Support	Employee Costs	2
Committee Support	Zoom Software Licence	1
Committee Support	Supplies and Services	(1)
Elections	Employee Costs	4
Elections	Temp Staff Costs	(20)
Elections	Supplies and Services	1
Emergency Planning	General Grants	(2)
Emergency Planning	Covid Communications - ESBC Share	19
Members Allowances	Supplies and Services	(10)
Members Allowances	Basic Allowance	(12)
Members Allowances	Standards Committee	(2)
Members Allowances	Information Commissioner	(2)
Total		(40)

Cultural Services - Marketing

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Cultural Services - Marketing	86	68	(18)
Total Cultural Services - Marketing	86	68	(18)

Division	Explanation	Forecast Amount Over/ (under) £'000
Cultural Services - Marketing	Advertising	(18)
Total		(18)

Enterprise

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Enterprise			
Enterprise	116	122	6
Total Enterprise	116	122	6

Division	Explanation	Forecast Amount Over/ (under) £'000
Enterprise	Employee Costs	10
Enterprise	Grants Payable	(9)
Enterprise	ERDF Grant Receivable	9
Enterprise	Use of reserve	(4)
Total		6

Environment

	Budget	Forecast Outturn	Forecast Variance
Head of Service : Sal Khan	(£000's)	(£000's)	(£000's)
Environment			
Council Depots	144	139	(5)
Public Conveniences	145	130	(15)
Waste Collection	2,479	2,782	303
Street Cleaning	1,013	994	(19)
Building Consultancy	50	50	0
Land Drainage	56	56	0
Total Enviroment	3,887	4,151	264

Division	Explanation	Forecast Amount Over/ (under) £'000
Council Depots	Staffing Restructure	(10)
Council Depots	Premises-Related Expenditure	(7)
Council Depots	Honoraria - sickness cover recognition	2
Council Depots	Covid-19 PPE Stock	10
Public Conveniences	Employee Costs	(18)
Public Conveniences	Temporary Staff	3
Waste Collection	Employee Costs	21
Waste Collection	Temporary Staff	77
Waste Collection	Honoraria - COVID working recognition	11
Waste Collection	Hire of additional Refuse Vehicle	25
Waste Collection	Recycling Income	(10)
Waste Collection	Third Party Payments - Gate Fees/Contamination	126
Waste Collection	Third Party Payments - Garden Waste Reprocessing	10
Waste Collection	Third Party Payments - Dry Recycling Transport Costs	15
Waste Collection	Third Party Payments - Trade Refuse Disposal	(7)
Waste Collection	Trade Refuse Income	35
Street Cleaning	Employee Costs	(10)
Street Cleaning	Temporary Staff	(18)
Street Cleaning	Honoraria - COVID working recognition	5
Street Cleaning	Bulky Waste Income	4
Building Consultancy	Shortfall in Buiding Control Fee Income	23
Building Consultancy	Supplies and Services	(2)
Building Consultancy	Increased contribution from Building Control Reserve	(21)
Total		264

Environmental Health

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Environmental Health			
Environmental Health	389	389	0
Animal Control	6	1	(5)
Housing Standards	75	115	40
Total Environmental Health	470	505	35

Division	Explanation	Forecast Amount Over/ (under) £'000
Environmental Health	Employee costs overtime/out of hours	65
Environmental Health	Interim Support Costs (Other)	56
Environmental Health	COVID-19 Income (SCC)	(121)
Housing Standards	Employee costs	8
Housing Standards	Loss of HIMO income	40
Housing Standards	Impact use of HIMO reserve	(8)
Animal Control	Dog Kennelling	(5)
Total		35]

Financial Services

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Financial Services			
Capital Financing Costs	353	570	217
Financial Management Unit	493	505	12
Internal & External Audit	121	119	(2)
Total Financial Services	967	1,194	227

Division	Explanation	Forecast Amount Over/ (under) £'000
Capital Financing Costs	Debt Repayment - timing of capital receipts	79
Capital Financing Costs	Investment Income - reduction in base rate (Covid-19)	138
Financial Management Unit	Employee Costs - Vacancy Factor	4
Financial Management Unit	Temp Staff Costs	4
Financial Management Unit	MTD Software/Support	10
Financial Management Unit	Contribution from Professional Reserve	(14)
Financial Management Unit	Credit Card Charges	8
Internal & External Audit	Audit Fee Savings	(2)
Total		227

Housing

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Housing			
Housing Options	311	356	45
Total: Housing	311	356	45

Division	Explanation	Forecast Amount Over/ (under) £'000
Housing Options	Employee Costs	32
Housing Options	Contribution from Reserves/Govt Grant Funding	(30)
Housing Options: Accommodation	Rents	(6)
Housing Options: Accommodation	B&B Costs (excluding Covid 19)	(22)
Housing Options: Accommodation	Premises Rental/ B&B Rentals income (excluding Covid	20
Housing Options: Accommodation	B&B Costs (Covid 19)	127
Housing Options: Accommodation	Premises Rental/ B&B Rentals income (Covid 19)	(76)
Total		45

Human Resources, Payments and Pensions

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Human Resources and Payments			
HR and Payroll	368	339	(29)
Pension Payments	1,545	1,553	8
Total Human Resources and Payments	1,913	1,892	(21)

Division	Explanation	Forecast Amount Over/ (under) £'000
HR & Payroll	Employee Costs	11
HR & Payroll	Supplies and Services	(8)
HR & Payroll	Corporate Training	(32)
Pension Payments	Consultants	2
Pension Payments	Superannuation Payments	6
Total		(21)

IT and Printing

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
IT and Printing			
Central Reprographics	109	95	(14)
ICT	316	309	(7)
Total ICT and Printing	425	404	(21)

Division	Explanation	Forecast Amount Over/ (under) £'000
Central Reprographics	Employee Costs	1
Central Reprographics	Photocopier Hire/Postage	(12)
Central Reprographics	Printing and Stationery	(3)
ICT	Employee Costs	4
ICT	Remote Links	(8)
ICT	Hardware Contracts	(3)
Total		(21)

Legal and Asset Services

Chief Officer : Andy O'Brien	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Legal Services & Assets			
Legal	206	213	7
Mayoral Support and Civic Ceremonials	57	50	(7)
Industrial Units	(624)	(521)	103
Assets and Estates Management	(73)	(76)	(3)
Total Legal Services & Assets	(434)	(334)	100

Division	Explanation	Forecast Amount Over/ (under) £'000
Legal	Employee Costs	(9)
Legal	Operational costs saving offset by reduced costs recovered	16
Mayoral Support and Civic Ceremonials	Employee Costs	14
Civic Ceremonials	Lease Car and reduced events	(21)
Industrial Units	Business Rates etc - Vacant Units	25
Industrial Units	Rental Income shortfall	38
Assets & Estates	Professional Fees & Employee Costs	(9)
Assets & Estates	Cancellation of Statutes Fair	6
Assets and Estates/ Industrial Units	Increased Debt Provision	40
Total		100,

Leisure Services

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Leisure Services			
Health and Leisure Grants	24	18	(6)
Leisure Management	640	860	220
Total Leisure Management	664	878	214

Division	Explanation	Forecast Amount Over/ (under) £'000
Leisure Management	Covid-19 Estimated Impact following change in law	309
Leisure Management	Use of Contingency Funds	(89)
Health and Leisure Grants	Grant Savings	(6)
Total		214

Licensing and Enforcement

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Licensing and Enforcement			
Licensing and Enforcement	21	14	(7)
CCTV	63	63	0
Total Licensing and Enforcement	84	77	(7)

Division	Explanation	Forecast Amount Over/ (under) £'000
Licensing and Enforcement	Employee Costs	(21)
Licensing and Enforcement	DBS Checking Service	(3)
Licensing and Enforcement	Supplies and Services	3
Licensing and Enforcement	Taxi Licence fees	11
Licensing and Enforcement	Other licence fees	3
Total		(7)

Markets

Head of Service : Mark Rizk	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Markets	15	150	135
Total Markets	15	150	135

Division	Explanation	Forecast Amount Over/ (under) £'000
Markets	Income Shortfall	142
Markets	Employee Costs	(7)
Total		135

Planning and Land Charges

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
Planning			
Planning Policy	145	133	(12)
Development Control	(84)	(61)	23
Land Charges	(15)	1	16
Total Planning	46	73	27

Division	Explanation	Forecast Amount Over/ (under) £'000
Planning Policy	Consultants	(10)
Planning Policy	Supplies & Services	(2)
Development Control	Employee Costs	3
Development Control	Additional Contribution from Ringfenced Fee Reserve	(27)
Development Control	Fees and Charges	49
Development Control	Supplies & Services	(2)
Land Charges	Employee Costs	6
Land Charges	Fees and Charges	30
Land Charges	Search and Investigation Fees	(20)
Total		27

Revenue and Benefits and Customer Contacts

Head of Service : Sal Khan	Budget (£000's)	Forecast Outturn (£000's)	Forecast Variance (£000's)
SCC - Revenues, Benefits and Customer Contacts			
Revenues	4	148	144
Benefits and Professional Services	(11)	638	649
Customer Contacts	424	434	10
Total - Revenues, Benefits and Customer Contacts	417	1,220	803,

Division	Explanation	Forecast Amount Over/ (under) £'000
Revenues	Employee Costs	38
Revenues	Additional direct costs re Business Support/Covid	41
Revenues	C Tax/ NNDR reduced income from costs raised	146
Revenues	Additional Grant re Business Support/Council Tax	(86)
Revenues	NNDR collection allowance grant	5
Benefits	Housing Benefit - supported housing costs	824
Benefits	Housing Benefits - net position remaining elements	(31)
Benefits	Use of Flexible Homelessness Funding/Grant	(165)
Benefits	Employee Costs	13
Benefits	Overpayments: increased provision	25
Benefits	Use of new burdens grant	(17)
Customer Contacts	Employee Costs	7
Customer Contacts	Additional costs re Covid 19	7
Customer Contacts	Reduced Operational costs during closure	(4)
Total		803

Appendix B - Investments as at 31st December 2020

Borrower	Principal (£)	Interest Rate	Start Date	Maturity Date
Call Accounts and Money Market Fund	l <u>s</u>			
RBS SIBA	1,750,144	0.01%		
Barclays	73	0.05%		
Santander 95 day notice account	3,500,000	0.40%		95 day notice
Bank of Scotland	2,500,000	0.30%		95 day notice
Lloyds	3,500,000	0.10%		95 day notice
MMF Federated	4,000,000	0.01%		Call
MMF CCLA	4,000,000	0.05%		Call
Fixed Deposits / Certificates of Deposit	<u> </u>			
National Westminster Bank CD	2,000,000	0.89%	19/02/2020	18/02/2021
National Westminster Bank CD	1,000,000	0.26%	12/08/2020	12/08/2021
National Westminster Bank CD	1,000,000	0.18%	24/06/2020	24/03/2021
National Westminster Bank CD	1,000,000	0.13%	25/11/2020	24/11/2021
Wrexham CBC	2,500,000	0.10%	21/12/2020	21/06/2021
DMO (UK Debt Management)	2,500,000	-0.11%	23/12/2020	06/01/2021
DMO (UK Debt Management)	5,700,000	0.01%	13/11/2020	19/01/2021
DMO (UK Debt Management)	5,000,000	0.01%	01/12/2020	22/02/2021
DMO (UK Debt Management)	3,900,000	0.01%	09/12/2020	22/02/2021
DMO (UK Debt Management)	5,000,000	0.00%	22/09/2020	22/03/2021
DMO (UK Debt Management)	3,000,000	0.01%	15/10/2020	22/03/2021

Borrower - Icelandic		Interest		
Exposure	Principal (£)	Rate	Start Date	Maturity Date
Singer	264,000	5.41%		08/10/2008

Investments rate of interest as at 30 th September 20	Principal (£)	Interest Rate
Total Investments	52,114,217	
Total Investments - Excluding Icelandic Exposure	51,850,217	0.11%
Total Investments - Icelandic Exposure Only	264,000	5.41%

Average rate of interest (Year to date)	Principal (£)	Interest Rate
Total Investments	49,734,396	
Total Investments - Excluding Icelandic Exposure	49,470,396	0.26%
Total Investments - Icelandic Exposure Only	264,000	5.41%

APPENDIX C

Corporat	Corporate Risks Risk Owner: Corporate Manag			Геат		
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
Brexit	Consequences of decision to exit the EU has a negative impact. (Economic consequences impacting on resources, both central and local, additional strain on pension fund, value of council assets, impact on procurement and VFM etc.). Potential for operational/service delivery	Monitoring of Economic conditions / external forecasts, horizon scanning by CMT and Senior Officers. Prudent and Robust rolling MTFS Understanding and acting on any intelligence forthcoming from local and central government bodies.	3	4	15	31/12/2020
Business Rates Retention Scheme	Business Rate Retention Scheme. Impact of scheme on funding, including scale of reliefs/appeals, economic impact of Covid-19, litigation in relation to NHS Trusts claiming mandatory relief, the impact of revaluation, business rates reset and the transition to 75% retained by the LA sector.	Regular in year monitoring of the scheme Keeping abreast of latest developments with Business Rates Retention and feeding into the consultations. Proactive monitoring of potential and lodged appeals and accounting for likely outcomes Robust MTFS to provide provision for financial resilience to changes in scheme.	. 4	4	16	31/12/2020
Covid -19	•	Up to date and suitable business continuity plans in place and working in partnership as part of the Staffordshire Resilience Forum. Mobile and agile working arrangements with majority of staff working from home with ICT infrastructure in place to ensure business continuity during lockdown and social distancing HR Policies and procedures reviewed and revised to support revised				
and decision making during loc	Ability to continue council business and decision making during lockdown and social distancing requirements.	arrangements. Internal staff survey to feedback challenges, benefits and impact of wellbeing from revised working arrangements in order to inform actions required and enable senior management to tailor the response going forward.	2	4	13	31/12/2020
		Virtual decision making processes in place and operating effectively, including virtual Council, Cabinet, Scrutiny and Committee meetings. Regular monitoring and situation reporting at all levels, including daily Corporate Management Team Meetings, Daily Situation Reporting to Staffordshire Resilience Forum, weekly member briefings and monthly update reports to Cabinet and the political groups.				

Corporate Risks

Risk Owner: Corporate Management Team

Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
Covid-19 (continued)	Service and Communications 1) Impact of lockdown regulations and social distancing requirements on the delivery of services by the council and its contractors. 2) Communication of impacts and response to the community	Working in partnership with contractors and following government guidance in relation to contractor support during the pandemic. Regular monitoring and situation reporting at all levels, including daily Corporate Management Team Meetings, Daily Situation Reporting to Staffordshire Resilience Forum, weekly member briefings and monthly update reports to Cabinet and the political Significantly increased and proactive social media work undertaken by the Corporate and Commercial Team in conjunction with services Covid Marshals deployed in a customer-facing ambassadorial role that will help residents and visitors with advice on the national guidance on COVID-19, including social distancing and the wearing of face masks where appropriate. A new 'Shop Safe Shop Local' campaign supporting Reopening High Streets Safely will be launched in the lead up to Christmas as an expected increase in visitors to the town during November and December 2020.	. 3	4	15	31/12/2020
		The Customer Service Centre re-opened on 12th October for pre- booked appointments. The Brewhouse Arts Centre reopened on Monday 3rd August 2020. The Burton Town Hall reopened on Monday 6th July for appointment only viewings.				
	Council Finances	Government support through various funding packages. Bid jointly submitted to the National Leisure Fund with SLM to provide support to maintain leisure services. Arts Grant Funding(£51k) awarded to support our Arts and Brewhouse Service.				
	Financial pressures from increased expenditure and loss of income impact on the Council's ability to deliver services in the short, medium and long term.	A robust and prudent Medium Term Financial Strategy and resilient underlying financial position Regular monitoring and reporting to the Corporate Management Team, the Leader (as portfolio holder), Government through monthly returns to MHCLG and Cabinet.	3	4	15	31/12/2020

Corporat	e Risks	Risk Owner: Corporate Manag	ement ⁻	Геат		
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
	Economic	Business Support Grants, retail and hospitality business rates relief and Council tax hardship fund. Test and Trace Support Payments.				
	Negative impact on health and well being of the community as a result of the economic downturn arising from the pandemic.	Borough: Towns fund deal (up to £25m in investment), Business Development Fund, £1.4m Station Street regeneration and £0.75m High Street regeneration, Job fairs and Business advice from the Enterprise Team (more details can be found in the Covid-19 update	3	4	15	31/12/2020
		Government schemes, including furlough, self employed income support, Vat and stamp duty cuts etc. (More detail can be found in the latest Covid-19 Update report.)	·	·		0111212020
		Ward: Councillors community fund, frontline councillor advocacy for individuals and families, Parish Council community support and community support by the community and civil enforcement team.				
Central Government Funding	Uncertainty surrounding future government funding, including the	Robust MTFS with flexibility to respond to changes in government proposals	3	4	15	
_	impact of the business rates changes, New Homes Bonus, Fair Funding	Financial modelling/impact assessment.	-			31/12/2020
	Review, the impact of the next Spending Review and potential fallout from Brexit and Covid-19 on national finances.	Keep abreast of Govt developments and pro-actively responding to consultations.	-			
Climate Change	Failure to deliver the climate change	Annual monitoring and reporting. Proposed additional		•		
	action plan approved by Council 17th August 2020.	staffing resource to support implementation. Regular reviews by the Deputy Leader	- 1	4	10	31/12/2020
Financial : Pension Scheme	Increasing pension liabilities result in the need to increase employer contributions	Realistic provision within MTFS for cost and changes	2	4	4 13	
	above those assumed within the MTFS	Overall robustness of MTFS to enable some resilience to increases	-			31/12/2020
ICT Security	Unintentional or intentional	ICT Security Policy	_			
	introduction of malware, resulting impacts on normal service delivery	Access controls and permissions within system applications	-			
	and/or breach of data protection, via:	Protective defences such as antivirus software	-			
	1) Prevention of access to systems or	Perimeter protection with hardware firewalls	- - 2	4	13	24/42/2020
	2) Physical destruction of hardware	Regular patching	- 2	4	13	31/12/2020
	3) Data Exposure or leaks	Access controls and permissions within system applications				
	4) Data alteration	Prevention of access to unnecessary physical facilities e.g. CD drives and USB ports	-			

Corporat	e Risks	Risk Owner: Corporate Manage	ement 1	Геат	orporate Risks Risk Owner: Corporate Management Team					
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed				
range of services, including the	Failure to comply with the law on a range of services, including the New General Data Protection Regulations	Managers/Heads of service, with Legal support, keep abreast of new and changed law	1	4	10					
	_	Monitoring Officer role to oversee legal compliance	•			31/12/2020				
		Training rolled out in respect of GDPR requirements. Compliance oversight by Monitoring Officer and CMT								
MTFS: Budget Assumptions	Assumptions made in the MTFS in relation to inflation, interest rates, pay	Robust MTFS provides some degree of resilience to financial shocks	4	4	16					
	awards etc. have a negative impact on financial plans/resources.	Proactive treasury management forecasting, monitoring and reporting	-			31/12/2020				
		Budgeting based on prudent forecasts. Regular in-year monitoring, including scenario planning in relation to the impact of Covid-19.								
Treasury Management - Counter-party risk	Market volatility results in counter- party failure and financial loss to the Council.	Robust Treasury Management Strategy and generally a low risk approach to investments.				0.4.4.0.100.00				
2200000		Advice from professional treasury advisors, monitoring market developments.	. 3	4	15	31/12/2020				
Unforeseen	Floods, fire, chemical, major disaster,	Major Incident/Emergency Plan		•						
Environmental	terrorism	Test exercises ensure readiness for incidents								
Impacts		Internal resource and support from CSU								
		The Council is working closely with the Environment Agency in		4	13	31/12/2020				
		relation to extensive flood defence work on the Washlands and wider areas to prevent major flooding events in the future.	2	4	13	31/12/2020				
		County wide preventing violent extremism working group								
Unforeseen Health Impacts	Pandemics/wider health issues impacting on council (more detail in	Succession planning/ability to access temporary staff.				24/40/0000				
	relation to Covid-19 above)	Major Incident/Emergency Plan	4	4	16	31/12/2020				
		Robust, tested business continuity plans	•							

Corporate Risks		Risk Owner: Corporate Management Team					
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed	
Welfare Reforms	Welfare Reforms. 1) Delivery of Universal Credit	Council Tax Reduction scheme approved and complied with					
2) Financial impact of Council Tax Reduction, including demographic changes	Regular monitoring of scheme against financial provisions / MTFS	_ 3	4	15	31/12/2020		
	S) Financial impact of universal credit on subsidy levels, ability to recover overpayments and housing options	Financial modelling/impact assessment. More frequent in year monitoring.	_				
Wider Public Sector Impact on the Council of the wide Funding Reductions public sector funding reductions		Robust MTFS generally provides some financial resilience to respond to changes					
		Seek and develop opportunities to increase income or reduce costs across all Council operations	3	4	15	31/12/2020	
		Senior level discussions may mitigate or prevent such cost shunts	_				

Strategic	Strategic Risks Risk Owner: Corporate Management Team					
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
A fear of not being able to influence the	Failure to be adequately represented and therefore limited ability to influence.	Senior officers (CE and Heads of service) heavily involved in working with the LEP to represent Council's	1	4	10	
GBSLEP/SSLEP	Opportunity risk of not maximising potential benefits from working within	Recently accepted the invite to join the SSLEP with a place on the board.	•			31/12/2020
	the LEPS.	One member (Council) one vote, provides Council with a strong voice on GBSLEP	•			
Business Continuity Failure to have effective plans in place	Approach to business continuity revised during 2016, new streamlined and "fit for purpose" approach adopted, which focuses on key risk areas. Regular re-fresh of plans take place. BC's reviewed in preparation for recent Covid-19 events		4	10	31/12/2020	
		Approved, up to date BC policy in place.	•			
Devolution	Forthcoming devolution white paper potential for mayoral combined	Opportunities under review with county council and other districts.	1	4	10	31/12/2020
	authorities / unitary authorties	Monitored by the executive				
Communication	Lack of community engagement and	Consultation strategy in force	2	2	5	
	failure to take into account residents views in the decision making process	Proactive social media work undertaken by the Corporate and Commercial Team	•			31/12/2020
Corporate Plan	Failure to deliver corporate plan objectives	Corporate Plan is adopted at full council and refreshed at full council annually. The CP is established with COs and DLs working together to realign political manifesto into a series of objectives and SMART targets. Performance of the CP is formally reported on a quarterly basis through Cabinet and all political groups as well as through quarterly scrutiny boards. Any slippage is identified at an early stage and preventative and/or corrective actions are taken as necessary. Delivery of the Corporate Plan is likely to be significantly more challenging due to the impact of the Covid-19 Pandemic.	3	4	15	31/12/2020

Strategic	Risks	Risk Owner: Corporate Ma	anagem	ent Te	eam	
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
A fear of not being able to influence the	Failure to be adequately represented and therefore limited ability to influence.	Senior officers (CE and Heads of service) heavily involved in working with the LEP to represent Council's	1	4	10	
GBSLEP/SSLEP	Opportunity risk of not maximising potential benefits from working within	Recently accepted the invite to join the SSLEP with a place on the board.	•			31/12/2020
	the LEPS.	One member (Council) one vote, provides Council with a strong voice on GBSLEP	•			
Business Continuity	Failure to have effective plans in place	Approach to business continuity revised during 2016, new streamlined and "fit for purpose" approach adopted, which focuses on key risk areas. Regular re-fresh of plans take place.		4	10	31/12/2020
		BC's reviewed in preparation for recent Covid-19 events Approved, up to date BC policy in place.				
	Forthcoming devolution white paper potential for mayoral combined	Opportunities under review with county council and other districts.	1	4	10	31/12/2020
	authorities / unitary authorties	Monitored by the executive	•			
Communication	Lack of community engagement and failure to take into account residents	Consultation strategy in force Proactive social media work undertaken by the	. 2	2	5	31/12/2020
Corporate Plan	Failure to deliver corporate plan objectives	Corporate and Commercial Team Corporate Plan is adopted at full council and refreshed at full council annually. The CP is established with COs and DLs working together to realign political manifesto into a series of objectives and SMART targets. Performance of the CP is formally reported on a quarterly basis through Cabinet and all political groups as well as through quarterly scrutiny boards. Any slippage is identified at an early stage and preventative and/or corrective actions are taken as necessary. Delivery of the Corporate Plan is likely to be significantly more challenging due to the impact of the Covid-19 Pandemic.	3	4	15	31/12/2020

Strategic F	Risks	Risk Owner: Corporate M	anagem	ent Te	eam	
Risk	Source of Risk	Treatment Description	Likelihood	Impact	Risk Level	Last Reviewed
Member Training/Awareness	Lack of awareness/understanding of key responsibilities.	Constitution Member induction programme, member training and regular briefings. Open door policy with Heads of service; discussions/briefings with officers.	- 2	2	5	31/12/2020
Planning Appeals	Appeals against planning decisions arising from failure to take into account professional and legal advice leading to financial loss from cost of appeal and potentially new homes bonus.	Member training Financial provision/contingency to meet potential costs of appeals Legal advice at committee	- -	4	15	31/12/2020
Treasury Management Strategy	An ineffective TM Strategy does not protect the Council adequately against the risks associated with this activity resulting in potential significant financial loss and possible reputational damage. The associated opportunity risk of ineffective cashflow management, resulting in returns lower than might be realised, taking into account the Council's risk appetite.	The TMS reflects statutory and non-statutory guidance and is adopted at full council annually, following scrutiny by the Audit and Value for Money Council Services Committee. Performance of the TMS is formally reported on a quarterly basis through the Financial Outturn report to Cabinet and all political groups as well as through the Audit Committee. Mid year performance and Outturn is formally reported through to full council. Adequate and suitably trained staff. Regular member training/briefings. The appointment of professional treasury management advisors	-	4	13	31/12/2020