

## **Benchmarking Report** **(End of Year Performance 2020/21)**

### **1. Introduction**

1.1. The following report details the end of year figures for the 2020/21 financial year i.e. 1<sup>st</sup> April 2020 to 31<sup>st</sup> March 2021 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Chorley Borough Council
- Gedling Borough Council
- High Peak Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

## 2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End
<b>BVPI 9 - Council Tax collected (%)</b>						
1	East Staffordshire	BVPI 9	28.7	56.62	83.98	98.64
2	Authority B	BVPI 9	28.08	55.24	82.63	98.29
3	Authority C	BVPI 9	28.47	55.72	83.54	97.84
4	Authority A	BVPI 9		54.46	81.49	96.98
<b>BVPI 10 - NNDR collected</b>						
1	Authority C	BVPI 10	22.51	52.36	79.12	98.12
2	East Staffordshire	BVPI 10	25.51	52.69	80.97	95.09
3	Authority B	BVPI 10	24.12	54.33	81.43	95.08
4	Authority A	BVPI 10		55.01	81.1	94.93
<b>BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)</b>						
1	East Staffordshire	BVPI 12 var.1	0.21	0.72	1.25	1.93
2	Authority C	BVPI 12 var.1	0.2	0.8	1.3	2.24

Rank	Authority	Indicator	Q1	Q2	Q3	2020/21 Year End
<b>NI 157a - Processing of major planning applications (%)</b>						
1	Authority A	NI 157a		100	100	100
1	East Staffordshire	NI 157a	100	100	100	100
1	Authority C	NI 157a	100	100	100	100
4	Authority B	NI 157a	100	100	93	95
<b>NI 157b - Processing of minor planning applications (%)</b>						
1	East Staffordshire	NI 157b	95	93.75	93	95
2	Authority A	NI 157b		100	100	94
3	Authority C	NI 157b	96	94	93	93
4	Authority B	NI 157b	96	92	88	88
<b>NI 157c - Processing of other planning applications (%)</b>						
1	Authority A	NI 157c		100	100	100
2	East Staffordshire	NI 157c	100	97.37	98	98
3	Authority C	NI 157c	98	97	97	96
4	Authority B	NI 157c	92	91	88	85

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End
<b>NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)</b>						
1	East Staffordshire	NI 181	5.12	4.76	4.57	4.48
2	Authority B	NI 181	5	4.5	4.4	4.9
<b>NI 191 - Residual household waste per household (kg)</b>						
1	Authority C	NI 191	115.71	221.45	338.5	460*
2	East Staffordshire	NI 191	144.65*	276	409.04	503*
3	Authority B	NI 191	178.08	340.94	503	668.57*
<b>NI 192 - Household waste recycled and composted (%)</b>						
1	Authority C	NI 192	55.53	54.5	50.99	50.78*
2	East Staffordshire	NI 192	46.28*	47.5	44.27	45.1*
3	Authority B	NI 192	35.6	36.23	34.6	32.4*

\*Estimated

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End
<b>NI 195a – Improved street and environmental cleanliness – litter (%) (non-Cumulative)</b>						
1	East Staffordshire	NI 195a	NYD	0	0	0
2	Authority B	NI 195a	1.5	1.3	1.2	1.1
<b>NI 195b – Improved street and environmental cleanliness – detritus (%) (non-Cumulative)</b>						
1	East Staffordshire	NI 195b	NYD	0	0	0
2	Authority B	NI 195b	3	3	2	2
<b>NI 195c – Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)</b>						
1	East Staffordshire	NI 195c	NYD	0	0	0
2	Authority B	NI 195c	0	0	0.7	0.8

### 3. Summary

3.1. There are 12 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **BVPI 9:** Council Tax collected (%)

**Ranked 1<sup>st</sup> of 4 participating authorities**

3.3.2. **BVPI 10:** NNDR collected

**Ranked 2<sup>nd</sup> of 4 participating authorities**

3.3.3. **NI 157a:** Processing of major planning applications (%)

**Ranked Joint 1<sup>st</sup> of 4 participating authorities**

3.3.4. **NI 157b:** Processing of minor planning applications

**Ranked 2<sup>nd</sup> of 4 participating authorities**

3.3.5. **NI 157c:** Processing of other planning applications

**Ranked 2<sup>nd</sup> of 4 participating authorities**

3.3.6. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)

**Ranked 1<sup>st</sup> of 2 participating authorities**

3.3.7. **NI 191:** Residual household waste per household

**Ranked 2<sup>nd</sup> of 3 participating authorities**

3.3.8. **NI 192:** Household waste recycled and composted

**Ranked 2<sup>nd</sup> of 3 participating authorities**

3.3.9. **NI 195a/b/c:** Improved street and environmental cleanliness

– litter (%) **Ranked 1<sup>st</sup> of 2 participating authorities**

– detritus (%) **Ranked 1<sup>st</sup> of 2 participating authorities**

– graffiti (%) **Ranked Joint 1<sup>st</sup> of 2 participating authorities**

3.3.10. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)

**Ranked 1<sup>st</sup> of 2 participating authorities**