

Benchmarking Report **(Quarter 1 2021/22)**

1. Introduction

1.1. The following report details the quarter 1 figures for the 2021/22 financial year i.e. 1st April 2021 to 30th June 2021 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Authority A
- Authority B
- Authority C

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End	2021/22 Q1
NI 157a - Processing of major planning applications (%)							
1	East Staffordshire	NI 157a	100	100	100	100	100
1	Authority A	NI 157a	100	100	93	95	100
1	Authority B	NI 157a	100	100	100	100	100
4	Authority C	NI 157a		88			66.66
NI 157b - Processing of minor planning applications (%)							
1	East Staffordshire	NI 157b	95	93.75	93	95	92
2	Authority B	NI 157b	96	94	93	93	88
3	Authority A	NI 157b	96	92	88	88	81
4	Authority C	NI 157b		87			46.66
NI 157c - Processing of other planning applications (%)							
1	East Staffordshire	NI 157c	100	97.37	98	98	97
2	Authority B	NI 157c	98	97	97	96	93
3	Authority A	NI 157c	92	91	88	85	78
NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)							
1	East Staffordshire	NI 181	5.12	4.76	4.57	4.48	4.07
2	Authority A	NI 181	5	4.5	4.4	4.9	7

Rank	Authority	Indicator	2020/21 Q1	Q2	Q3	2020/21 Year End	2021/22 Q1
NI 191 - Residual household waste per household (kg)							
1	Authority B	NI 191	115.71	221.45	338.5	460	108.27
2	East Staffordshire	NI 191	144.65*	276	409.04	503	133*
3	Authority A	NI 191	178.08	340.94	503	668.57	135.7
NI 192 - Household waste recycled and composted (%)							
1	Authority B	NI 192	55.53	54.5	50.99	50.78	52.59
2	East Staffordshire	NI 192	46.28*	47.5	44.27	45.1	46.32*
3	Authority A	NI 192	35.6	36.23	34.6	32.40%	37.50%
BVPI 9 - Council Tax collected (%)							
1	East Staffordshire	BVPI 9	28.7	56.62	83.98	98.64	30
2	Authority C	BVPI 9		55.9			28.8
3	Authority B	BVPI 9	28.47	55.72	83.54	97.84	28.78
4	Authority A	BVPI 9	28.08	55.24	82.63	98.29	28.43
BVPI 10 - NNDR collected							
1	East Staffordshire	BVPI 10	25.51	52.69	80.97	95.08	33
2	Authority A	BVPI 10	24.12	54.33	81.43	95.08	29.6
3	Authority B	BVPI 10	22.51	52.36	79.12	98.12	29.1
4	Authority C	BVPI 10		50.2			26.2
BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)							
1	East Staffordshire	BVPI 12 var.1	0.21	0.72	1.25	1.93	0.48
2	Authority B	BVPI 12 var.1	0.2	0.8	1.3	2.24	0.76

**Estimated*

3. Summary

3.1. There are 9 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **BVPI 9:** Council Tax collected (%)

Ranked 1st of 4 participating authorities

3.3.2. **BVPI 10:** NNDR collected

Ranked 2nd of 4 participating authorities

3.3.3. **NI 157a:** Processing of major planning applications (%)

Ranked Joint 1st of 4 participating authorities

3.3.4. **NI 157b:** Processing of minor planning applications

Ranked 1st of 4 participating authorities

3.3.5. **NI 157c:** Processing of other planning applications

Ranked 1st of 3 participating authorities

3.3.6. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)

Ranked 1st of 2 participating authorities

3.3.7. **NI 191:** Residual household waste per household

Ranked 2nd of 3 participating authorities

3.3.8. **NI 192:** Household waste recycled and composted

Ranked 2nd of 3 participating authorities

3.3.9. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)

Ranked 1st of 2 participating authorities