Benchmarking Report (Quarter 2 2021/22)

1. Introduction

- 1.1. The following report details the quarter 1 figures for the 2021/22 financial year i.e. 1st April 2021 to 30th September 2021 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:
 - East Staffordshire Borough Council
 - Authority A
 - Authority B
 - Authority C
- 1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.
- 1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.
- 1.4. Some variations have been highlighted so please take these into account when considering this report.
- 1.5. Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2020/21 Year End	2021/22 Q1	2021/22 Q2	
NI 157a - Processing of major planning applications (%)						
1	East Staffordshire	NI 157a	100	100	100	
1	Authority A	NI 157a	95	100	100	
1	Authority B	NI 157a	100	100	100	
4	Authority C	NI 157a		66.66	57	
NI 157b - Processing of minor planning applications (%)						
1	East Staffordshire	NI 157b	95	92	93	
2	Authority B	NI 157b	93	88	91	
3	Authority A	NI 157b	88	81	83	
4	Authority C	NI 157b		46.66	41	
NI 157c - Processing of other planning applications (%)						
1	East Staffordshire	NI 157c	98	97	97	
2	Authority B	NI 157c	96	93	93	
3	Authority A	NI 157c	85	78	82	
4	Authority C	NI 157c			45	

Rank	Authority	Indicator	2020/21 Year End	2021/22 Q1	2021/22 Q2	
NI 191 - Residual household waste per household (kg)						
1	Authority B	NI 191	460	108.27	225.14	
2	East Staffordshire	NI 191	503	133	260	
NI 192 - Household waste recycled and composted (%)						
1	Authority B	NI 192	50.78	52.59	50.41	
2	East Staffordshire	NI 192	45.1	46.32	47.3	

*Estimated

Rank	Authority	Indicator	2020/21 Year End	2021/22 Q1	2021/22 Q2	
NI 195a – Improved street and environmental cleanliness – litter (%) (non-						
Cumulative)						
1	East Staffordshire	NI 195a	0	NYD	0	
2	Authority A	NI 195a	1.1	1	1	
NI 195b – Improved street and environmental cleanliness – detritus (%)						
(non-Cumulative)						
1	East Staffordshire	NI 195b	0	NYD	0	
2	Authority A	NI 195b	2	1	2	
NI 195c – Improved street and environmental cleanliness – graffiti (%)						
(non-Cumulative)						
1	East Staffordshire	NI 195c	0	NYD	0	
2	Authority A	NI 195c	0.8	2	1.5	

Rank	Authority	Indicator	2020/21 Year End	2021/22 Q1	2021/22 Q2	
BVPI 9	BVPI 9 - Council Tax collected (%)					
1	East Staffordshire	BVPI 9	98.64	30	56.91	
2	Authority C	BVPI 9		28.8	56.2	
3	Authority B	BVPI 9	97.84	28.78	56.04	
4	Authority A	BVPI 9	98.29	28.43	55.06	
BVPI 10 - NNDR collected						
1	Authority B	BVPI 10	98.12	29.1	55.95	
2	East Staffordshire	BVPI 10	95.08	33	54.19	
3	Authority A	BVPI 10	95.08	29.6	51.68	
4	Authority C	BVPI 10		26.2	51.6	
BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)						
1	East Staffordshire	BVPI 12 var.1	1.93	0.48	1.3	
2	Authority B	BVPI 12 var.1	2.24	0.76	1.6	

3. Summary

- 3.1. There are 11 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.
- 3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.
- 3.3. East Staffordshire Borough Council has been ranked as follows
 - i. **BVPI 9:** Council Tax collected (%)

 Ranked 1st of 4 participating authorities
 - ii. **BVPI 10:** NNDR collected Ranked 2nd of 4 participating authorities
 - iii. NI 157a: Processing of major planning applications (%) Ranked Joint 1st of 4 participating authorities
 - iv. **NI 157b:** Processing of minor planning applications **Ranked 1**st of 4 participating authorities
 - v. **NI 157c:** Processing of other planning applications Ranked 1st of 4 participating authorities
 - vi. **NI 191:** Residual household waste per household **Ranked 2nd of 2 participating authorities**
 - vii. **NI 192:** Household waste recycled and composted Ranked 2nd of 2 participating authorities
 - viii. NI 195a: Improved street and environmental cleanliness litter (%) (non-Cumulative)

Ranked Joint 1st of 4 participating authorities

ix. **NI 195b:** Improved street and environmental cleanliness – detritus (%) (non-Cumulative)

Ranked 1st of 4 participating authorities

x. **NI 195c:** Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)

Ranked 1st of 4 participating authorities

xi. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick) Ranked 1st of 2 participating authorities