

East Staffordshire Borough Council, Licencing Team, Millers Lane, Burton on Trent Staffordshire
DE14 2NS

**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure
that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I **Mrs Louise Raybould & Mr Garry Raybould**
(Insert name of applicant)

Apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the
premises described in Part 1 below.

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
The New Inn Ludgate Street Tutbury	
Post town BURTON UPON TRENT	Post code (if known) DE13 9NG

Name of premises licence holder or club holding club premises certificate (if known)
Kay Belinda Lewis

Number of premises licence or club premises certificate (if known)
Unknown

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible
authority (please read guidance note 1, and complete (A)
or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

Raybould

First names

Mrs Louise
Mr Garry

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

32 Ludgate Street
Tutbury

Post town

BURTON ON TRENT

Post Code

DE13 9NG

Daytime contact telephone number

07562 362144

**E-mail address
(optional)**

Louise.raybould@outlook.com

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

-
-
-
-

Please state the ground(s) for review (please read guidance note 2)

Our grounds for review are based on the 2 licencing objectives listed below: -

Prevention of Crime and Disorder

Prevention of Public Nuisance

Please provide as much information as possible to support the application (please read guidance note 3)

Diary of Events – The New Inn, Tutbury, Staffordshire, DE13 9NG

Saturday 26 May 2018 - Intolerable loud music being played in the premises. I called 101 who were unable to help me and advised I contact ESBC Licensing Team. Situation caused distress and I was unable to sleep, I went down stairs but could not watch TV as the noise was so loud coming through the walls into our house that the TV was unable to be heard, I just had to endure the situation. Customers of The New Inn were also drinking outside on the public footpath (Ludgate Street) and obstructing the public highway which is a breach of their licence and their customers were leaning up the front windows of my living room. When asked to move away from the house I was verbally assaulted by the premise's customers. This made me feel very vulnerable and intimidated as they verbally attacked a person acting reasonably. Please see attached letter to Performance & Standards Unit, Stafford and email to Helen Farman-McKenna, ESBC Licensing and Nicola Bills at Burton Police Station. Transcript of the conversation with 101 can be obtained to ensure the noise level is appreciated. See Appendix A.

Sunday 27 May 2018 – Loud music played all evening from approx. 7pm until closing time. Drinking again on the footpath on Ludgate Street obstructing anyone walking past and forcing them to walk on the road. Music not contained within the premises. TV at home not able to be watched as the music again was so loud it could be heard clearly in our house. Again this caused distress due to lack of sleep the night before and the behaviour of its customers.

Friday 1 June 2018 – Loud music being played all evening and was not turned off until 1.30am. Another breach of the licence. 101 not contacted due to their lack of support previously. We tried sleeping but unfortunately this was not to be the case and we had to get up and out of bed and just endure the evenings activities again. Felt like a prisoner in my own home due to the worry of being verbally assaulted by the pubs customers if we tried to ask that the music be turned down. (See Appendix B).

Saturday 9th June 2018 – Please see email (Appendix C) detailing verbal assault aimed at my 20 year old daughter returning home from work alone. This event left my daughter feeling scared, upset and concerned for her own safety at home.

Friday 15th June 2018 – Customer of The New Inn leaning up against our living room window having a conversation on his mobile phone. Please see details of the event in attached email (Appendix D). Again, intimidating behaviour from the customers of The New Inn leaving me feeling intimidated and worried by his aggressive behaviour.

Sunday 17th June 2018 – Very drunk people standing outside The New Inn, trying to get into our house by trying the front door, which leads directly into our living room. When I opened the door, the man said he thought it was the pub but from his friend's laughter and behaviour it seemed that they were fully aware that our front door is not the door of The New Inn. A few minutes later he came around the back of our house and tried to access the kitchen as he said he thought this was the back of the pub and that he was trying to find his brother. He thought this was hilariously funny. The back of the pub can be accessed from inside the premises. I feel that I was the target of a joke by the customers The New Inn on this occasion and felt intimidated and vulnerable in my own home. It was not a pleasant experience. I can't believe that the premises were still serving alcohol to people who had obviously been drinking excessively.

Saturday 23rd June 2018 – Excessive noise coming from The New Inn. On this occasion, it was at the back of the premises. We were trying to enjoy a relaxing Saturday evening on our decking but were unable to due to the noise levels, general unacceptable behaviour of raucous behaviour and swearing loudly for everyone to hear. This ended in us having to go inside and close all our windows. Our neighbour at 5 Duke Street endured the worst end of the stick on this occasion as the disruption was directly outside his house. See Appendix E).

Sunday 24th June 2018 - Again excessively loud and raucous behaviour from The New Inn so we were unable to enjoy a planned peaceful afternoon on our decking. This carried on until approx. 9.30pm so another weekend was ruined by the behaviour of the premises. See Appendix F.

Friday 29th June 2018 – Please see Appendix G. Email to use from our neighbour at 5 Duke Street. This poor man endured another unacceptable disturbance from the premises.

We also could hear this fracas in our house. This resulted in our neighbour having to leave his house on Saturday 1 July 2018 and stay with relative's due to the stress the pub is causing.

Saturday 1 July 2018 – We went out this evening as we had been alerted that the pub had a live band performing and as we also find it distressing that we cannot enjoy our home in peace feel that we are now in a situation where we are forced to leave our home to get any enjoyment. We returned home at 10pm and the music started at approx. 10.30pm. The band may have well been performing in our living room as it was that loud and we found this totally unacceptable and really cannot cope with it anymore.

In addition to this, along with some other of our neighbours who wish to remain anonymous at this time we have experienced: -

People coming out of the pub and urinating up against our properties.

Hanging baskets stolen from outside our home

Christmas decorations taken from the front of our property by customers of the premises

Damage to cars (CCTV requested from the pub who would not release this as they said they could not access the room where the CCTV is. Resulting in people behaving to pay for car repair to the value of approx. £400.

Illegally parked cars outside our home – customers of The New Inn

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 4). If signed on behalf of the applicant please state in what capacity.

Signature

[Redacted signature]

Date

2 July 2018

Capacity

APPLICANT

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

32 Ludgate Street
Tutbury
Staffordshire
DE13 9NG

29 May 2018

Performance & Standards Unit
Staffordshire Police Head Quarters
P O Box 3167
STAFFORD
ST16 9JZ

Dear Sirs

RE: Call handling at 101 service

On Saturday 26 May 2018 I called 101 to report loud music being played in The New Inn, Ludgate Street, Tutbury, Staffordshire, DE13 9NG which is adjoined to my home.

Firstly, I called at 23:35 and an automated service informed me that I was number 8 in the queue and that my call would be answered in approximately 25 minutes. It took the operator 31 minutes to answer my call and my total call duration was 33:32 minutes.

I do not feel that this was a reasonable amount of time for this service to answer an incoming call. I feel that this was an excessive and unacceptable timeframe.

Secondly, as previously mentioned the reason for my call was that The New Inn was playing music very loudly which was not contained within the premises and was causing disturbance. I asked if there was any chance that someone could call the pub and ask them to turn the music down as I did not want to do this myself because previous experience has just ended in my home and its occupants becoming the pubs entertainment for the rest of the night.

The call handler explained that she would check the licencing hours. I told her that I knew it was 1am on a Friday & Saturday night. She did not check the licensing hours as I had given her the information she needed. The call handler went onto explain that as the premises was operating within its licensing hours and it was a bank holiday then this wasn't something 101 or the police would get involved with and would not contact the pub and therefore unable help me. I then suggested that even though it was not an ideal situation should I phone the premises myself. The call handler advised against this.

I have contacted 101 previously regarding the same issue and never had this response. They have always informed me that they would put a call into the premises.

The call handler advised me to contact the local licensing team at the Council.

Even though I was reluctant to phone the pub I did as the situation was now causing distress and continuing to cause disturbance. However, the two calls I made went unanswered. I can only presume that due to the volume of the music coming from the pub the phone could not be heard.

Appendix A (2 of 5)

I also experienced 3 patrons of The New Inn, who are known to me, leaning up against my living room window and sitting on my window sill. As I did not want to put myself at risk or in a vulnerable position I tapped on the window as asked them to move away from my house. The response I received was "Fuck off, you live in a house next door to a fucking pub".

I did not phone 101 back to report this as from my phone call earlier on in the night the 101 service will not and does not support my rights under the Human Rights Act 1998.

The music was not turned off until 01:20AM on Sunday 27 May 2018 which was outside of licencing hours and therefore The New Inn was in breach of its licence.

I will be writing to the Licensing Team at East Staffordshire Borough Council licensing separately regarding this matter.

This letter is sent to you to raise the point that I was unable to log a complaint against The New Inn using 101 and as far as I am concerned let down by the service.

Yours Faithfully

A redacted signature consisting of several horizontal black bars obscuring the name and any handwritten notes.

Louise A Raybould

cc: Licensing Team, East Staffordshire Borough Council, P O Box 8045, Burton on Trent, DE14 9JG.

Raybould, Louise

From: Louise Raybould <~~louise.raybould@outlook.com~~>
Sent: 02 July 2018 10:43
To: Raybould, Louise
Subject: FW: The New Inn, Tutbury, DE13 (NG)
Attachments: Letter to 101 29.05.2018.pdf

From: Louise Raybould <louise.raybould@outlook.com>
Sent: 17 June 2018 05:04
To: Nicola.Bills@staffordshire.pnn.police.uk
Cc: Helen Farman-McKenna
Subject: FW: The New Inn, Tutbury, DE13 (NG)

Hi Nicola

Please find attached a letter a recently sent to the Performance and Standards Unit at Stafford.

I attach it for your information as I recently met with Helen Farman-McKenna at Licensing and she advised me to ask you to obtain a recording of my conversation with the 101 service as the music on the night coming from The New Inn, Tutbury was exceptionally excessive and very clear from the recording.

Susan Butter from the P&S Unit has contacted me since and closed the case as the issue is not a police issue but one that I will need to work with Licensing on. She was quite surprised about the level on noise that we had to endure on the night. If you could share it with Helen so that you can hear the noise level in our house coming from the pub that night. Hopefully you will agree that the volume of the music that night was unacceptable.

Thanks for you help.

Louise

From: Louise Raybould <~~louise.raybould@outlook.com~~>
Sent: 29 May 2018 05:45
To: Helen Farman-McKenna
Subject: Re: The New Inn, Tutbury, DE13 (NG)

Hi Helen

Thank you for your reply. it is appreciated.

Please find attached the letter that I refer to that I have posted to the Performance & Standards Unit as my issue with them is that I was not able to log a complaint and received no help from the 101 service. Apologies for missing it off my original email.

I haven't contacted Nicola Bills as I have no contacted details for her and have not heard of her before now so not sure what her role is. PSCO Julia Wells is usually our point of contact.

In terms of viewing the licence I am going on holiday at the end of this week but I am off work on Thursday 14th June if that day is available for me to come I and see you that would be great. About 2pm would be good for me if you can accommodate that.

I am also acting on behalf of a group of people that are opposite The New Inn and live in an over 55's development. They are too scared to complain themselves for fear of any potential re-percussions from the premises. Along with 2 other residents.

Thanks in advance for all of your help.

Louise

From: Helen Farman-McKenna <Helen.McKenna@eaststaffsbc.gov.uk>
Sent: 29 May 2018 05:17
To: ~~loisemay@eaststaffsbc.gov.uk~~
Subject: FW: The New Inn, Tutbury, DE13 (NG)

Louise

Thank you for the attached letter regarding the New Inn.

You mention in paragraph 2 of a letter – this is not attached can you please send a copy so I view this in line with your letter.

In relation to the appointment to view the Premises Licence then this can be done with myself who deals with all alcohol licensing. Can you please suggest some dates and times so I can check our diary system. I usually work from 7am to 4pm.

In relation to the Police point of contact. Have you contacted the Southern Licensing Team who are based at Burton Police Station as I am aware a Nicola BILLS is dealing with this Premises.

Once I receive your other letter, I can forward to our other departments accordingly.

Regards
H

Helen Farman-McKenna
Licensing Officer
Regulatory Services
East Staffordshire Borough Council
Town Hall
King Edward Place
Burton Upon Trent DE14 2EB

Tele: 01283 508310
Email: Helen.McKenna@eaststaffsbc.gov.uk

Raybould, Louise

From: Louise Raybould <[REDACTED]>
Sent: 02 July 2018 09:58
To: Raybould, Louise
Subject: FW: New Inn Tutbury

From: Louise Raybould <[REDACTED]>
Sent: 02 June 2018 08:44
To: licensing@eaststaffsbc.gov.uk; Andrew Price; Helen Farman-McKenna
Subject: New Inn Tutbury

Hi

I'm afraid it was another noisy night last night at the New Inn, Tutbury (01.06.2018).

Again no sleep for a long time as the music was loud and not turned off until approx. 1.30am. Yet another breach of the license.

I didn't bother with 101 service as you are aware from my previous correspondence last weekend they are not interested in the problems that we encounter from the pub and will just tell me to contact Licensing.

Please can you add this to our file of concerns regarding the behaviours at The New Inn.

Regards

Louise

"Help save paper - do you really need to print this email?"

PLEASE NOTE AS OF MONDAY 9th APRIL 2018, WE HAVE MOVED TO MILLERS LANE, BURTON (rear of Lidl supermarket) THEREFORE ALL APPOINTMENTS WILL BE BASED HERE

From: Louise Raybould [mailto:[louisera@eaststaffsbc.gov.uk](mailto:louise.raybould@eaststaffsbc.gov.uk)]

Sent: 29 May 2018 12:13

To: Licensing <Licensing@eaststaffsbc.gov.uk>

Subject: The New Inn, Tutbury, DE13 (NG

Hi Helen

Please find attached formal letter of complaint regarding the New Inn, Tutbury, DE13 9NG.

Regards

Louise Raybould

Raybould, Louise

From: Louise Raybould <[REDACTED]>
Sent: 02 July 2018 10:01
To: Raybould, Louise
Subject: FW: The New Inn, Tutbury

From: Louise Raybould <[REDACTED]>
Sent: 17 June 2018 05:25
To: Nicola.Bills@staffordshire.pnn.police.uk
Cc: Helen Farman-McKenna
Subject: The New Inn, Tutbury

Hi Nicola

Just a quick email to advise of a situation outside my house on Friday 15th June 2018 at approx. 18:00hrs.

I was sat in my living room where the window is on the street in Ludgate Street. A man sat on my window sill and leant up against the window. He was having a conversation on his mobile phone.

After a couple of minutes I opened my front door and asked him if he wouldn't mind not sitting on the window sill. He nodded in acknowledgement and moved. I thought nothing more of it.

A few minutes later he knocked on my front door. At this point I genuinely thought he was coming to apologise for sitting on the window sill. How wrong was I!

He did nothing more than started shouting at me and was verbally aggressive and insulting, Basically telling me he would sit where he liked and who was I to tell him where he could sit etc. He was swearing at me and generally launched a tirade of verbal assault.

I didn't react, I just let him have a rant and closed the door, He then went back into The New Inn.

However, I must admit I felt intimidated by this and it did concern me for a while.

In addition to this my 20 year old daughter was subjected to verbal assault by patrons of the New Inn on Saturday 9th June when returning home from her shift at the Dog and Partridge, Tutbury at approx. 23:30hrs.

She had called last orders in the Dog & Partridge and there were 4 men who were not happy about the call and that they could not have anymore to drink.

When she returned home they were standing outside The New Inn and one of them recognised her as she went to go into the house. They started verbally abusing her calling her names such as "there's that Bitch from the Dog & Partridge" "who did she think she was not serving them" and they now know where she lives etc. She obviously found this very intimidating and was worried as she was at home alone that night.

We live at 32 Ludgate Street, Immediately next door to The New Inn.

We are now currently organising having CCTV fitted to our property in a bid to eliminate any negative and threatening behaviour towards us, as if people are aware that we have CCTV that may think twice about their behaviour.

If you could add this to your records and I will be keeping a diary over the next few weeks and if it is felt that we have enough relevant evidence to ask for a review of the license I will put the proposal forward.

Thanks

Louise

Raybould, Louise

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Cc: Helen Farman-McKenna
Subject: The New Inn, Tutbury

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I didn't react, I just let him have a rant and closed the door, He then went back into The New Inn.

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In addition to this my 20 year old daughter was subjected to verbal assault by patrons of the New Inn on Saturday 9th June when returning home from her shift at the Dog and Partridge, Tutbury at approx. 23:30hrs.

She had called last orders in the Dog & Partridge and there were 4 men who were not happy about the call and that they could not have anymore to drink.

When she returned home they were standing outside The New Inn and one of them recognised her as she went to go into the house. They started verbally abusing her calling her names such as "there's that Bitch from the Dog & Partridge" "who did she think she was not serving them" and they now know where she lives etc. She obviously found this very intimidating and was worried as she was at home alone that night.

We live at 32 Ludgate Street, immediately next door to The New Inn.

APPENDIX D (2 of 2)

We are now currently organising having CCTV fitted to our property in a bid to eliminate any negative and threatening behaviour towards us, as if people are aware that we have CCTV that may think twice about their behaviour.

If you could add this to your records and I will be keeping a diary over the next few weeks and if it is felt that we have enough relevant evidence to ask for a review of the license I will put the proposal forward.

Thanks

Louise

APP6-01x E (1 of 1)

Raybould, Louise

From: Louise Raybould <[REDACTED]>
Sent: 02 July 2018 09:58
To: Raybould, Louise
Subject: FW: The New Inn Tutbury

From: Louise Raybould <[REDACTED]>
Sent: 25 June 2018 00:14
To: Helen Farman-McKenna; Nicola.Bills@staffordshire.pnn.police.uk; Andrew Price
Subject: The New Inn Tutbury

Hi All

Sorry again but I just have to report that there was a lot of noise again coming from the back of The New Inn on Saturday night (23.06.2018) and it went on until approx. 1.30am ish. We can't see it from our house but we can hear it from our decking as we were trying to enjoy a nice evening outside. Eventually we had to go inside and shut all the windows to drown out the crowd that had gathered who were shouting and swearing during the course of the evening at one point it did sound like there was some kind of argument going on. It really was unacceptable but as I have had no luck with 101 before and I am reluctant to call 999 I didn't contact anyone. Just thought I would send you an email this morning.

I have to say that Sunday was really no better (24.06.2018). Again loud and unacceptable behaviour coming from the back of the pub which again spoilt a Sunday afternoon on our decking. We thought we may get away with a couple of hours of peace and quiet but unfortunately that was not to be the case. The shouting, swearing, cheering and loud behaviour started again and carried on until approx. 9.30pm. I know that this time is relatively early but when you have endured the noise and stupid behaviour all weekend it isn't something that we take into consideration anymore.

Apologies to you all. I just feel that I am constantly moaning about the place but it is getting beyond a joke. I am keeping my diary as I said I would and will send it to you when my 6-8 week timeframe expires.

Thanks in advance for your help.

Louise

Raybould, Louise

From: Louise Raybould <[REDACTED]@outlook.com>
Sent: 02 July 2018 10:09
To: Raybould, Louise
Subject: FW: Re: Noise and swearing

From: Raybould, Louise <[REDACTED]@outlook.com>
Sent: 25 June 2018 00:51
To: [REDACTED]
Subject: FW: Re: Noise and swearing

From: GARRY RAYBOULD [mailto:s9grx@outlook.com]
Sent: 25 June 2018 07:31
To: Raybould, Louise <louise.raybould@molsoncoors.com>
Subject: Fwd: Re: Noise and swearing

GR

From: Kev Rogers <[REDACTED]@outlook.com>
Sent: Sunday, June 24, 2018 10:11:24 PM
To: GARRY RAYBOULD
Cc: Nicola Bills; Julia Wells
Subject: Re: Noise and swearing

I don't know about tonight Garry as I'm not at home, but last night was absolutely horrendous once again. Hell of a racket going on until 1:30 in the morning, and still drinking outside until this time. In the end I had to call 999 because 101 were not able to respond for 40 minutes. There was even a crowd directly outside my window arguing, loud raucous behaviour. I'm going to end up in hospital again if nothing is done soon. This cannot be acceptable in this day and age for me as a 64 year old man, having recently suffered a brain haemorrhage, which I am certain this place has been the major cause of.

Can Nicola or Julia please inform me what I have to do before I end up in hospital again?

Sent from Kev's iPhone

On 24 Jun 2018, at 21:00, GARRY RAYBOULD <s9grx@outlook.com> wrote:

Hi kev

What the hell is going on at the back of the new inn

Are you ok mate

Gaz

GR

Raybould, Louise

From: Louise Raybould <[REDACTED]>
Sent: 02 July 2018 10:08
To: Raybould, Louise
Subject: FW: Disturbance yet again at the New Inn. Tutbury.

From: GARRY RAYBOULD <[REDACTED]>
Sent: 30 June 2018 04:40
To: Lady Louise Raybould
Subject: Fwd: Disturbance yet again at the New Inn. Tutbury.

GR

From: Kev Rogers <[REDACTED]>
Sent: Saturday, June 30, 2018 12:20:25 PM
To: [REDACTED]
Subject: Fwd: Disturbance yet again at the New Inn. Tutbury.

Hi Garry,

For your information.....

Sent from Kev's iPhone

Begin forwarded message:

From: Kev Rogers <[REDACTED]>
Date: 30 June 2018 at 12:19:20 BST
To: Nicola Bills <Nicola.Bills@staffordshire.pnn.police.uk>, julia.wells@staffordshire.pnn.police.uk
Subject: Fwd: Disturbance yet again at the New Inn. Tutbury.

Hi Nicola,

Feeling constantly unwell, due to my recent brain haemorrhage, and my wife was with her critically ill mother, I decided to retire early on Friday the 29th of June. For once, it appeared to be all calm in the vicinity, apart from a live band at the Vine. Tutbury, which in all fairness ended around 12.20. I applied my sleep apnea machine and attempted to settle, however, minutes later, the usual fracas at the New Inn began, and continued well up until 1.30 with the relentless noise, drinking, and ridiculous behaviour and dreadfully foul language. I was assured by yourselves that after 10pm no glasses or alcohol were allowed outside. In a vain attempt to cut down on this ongoing terrible noise issue, I closed all the household windows, but still was unable to get rest I then called 111 yet again. Due to no air in my bedroom, my blood pressure had exelled to 175/95 and without question was undoubtedly down to the same recurring problems we have continually have with the New Inn and I know without question I am not the only resident Thankfully around 1:40am the revellers appeared to have departed, but I was feeling ill, dizzy, alone and very

nauseous and then proceeded to vomit, due to high blood pressure levels. I almost dialled 999, as I have been instructed to, if my blood pressure exceeds 170/95. This simply cannot go on any longer, in fact, I blame the New Inn entirely for my current medical condition, which weekly allows me no rest whatsoever, no fresh air, and I am still signed off sick from my workplace since the 25th January 2018. The chances of a full recovery are nigh on impossible with the continually emotional and physical distress this has caused to me and many other Tutbury residents. I am seriously contemplating suing the New Inn for the relentless disturbance, noise, mess and also impeding my serious medical recovery, the local Police for their lack of due care and attention and several other corporations that I have dealt with over many years to get a suitable resolve to this ongoing problem. It is simply unacceptable on every single level, and it is essential that I remain calm at all times and free from all anxiety to ensure a hopeful recovery. Rest is essential for someone with my recent medical diagnosis, and in a small village like Tutbury the Licensing laws are utterly ludicrous. The Dog and Partridge Hotel and restaurant observe the closing times, and that is just for the care and compassion to their hotel guests. Why should any other Public house in Tutbury get away with a last order service at 1am, where the revellers stock up on alcohol to enable them to continue well past 2am in the morning? If these people insist on drinking themselves into oblivion, then surely hopping onto a bus and heading into Burton Upon Trent would be the obvious solution, where they can merrily continue until their hearts are content until 4am in the morning, without causing constant distress, anxiety and illness to others.

I would appreciate somebody to liaise immediately with me regarding this continuing issue, as tonight I understand they have a live band on, and due to this I am having to stay with my Sister in Law in Barton Under Needwood to ensure I at least get one good nights rest. Having to leave your domaine, due to the selfish acts of others is in itself proposterous. I wonder how you would feel and react if it was you?

I await your correspondance.

[REDACTED]
[REDACTED]
Tutbury
Burton Upon Trent
Staffordshire

Tel: [REDACTED] [REDACTED]

Sent from my iPad