

32 Ludgate Street  
Tutbury  
Staffordshire  
DE13 9NG

25<sup>th</sup> July 2018

Helen Farman-McKenna  
Licensing Officer  
East Staffordshire Borough Council  
Town Hall  
King Edward Place  
Burton on Trent  
DE14 2EB

Dear Helen

**Re: Application for review of Premises Licence – The New Inn, Tutbury, DE13 9NG**

Further to our telephone conversation of today where we discussed the application to review the licence at the above premises I write to confirm what I aim to achieve from the review.

After careful consideration, I would like the Licensing Act Sub Committee to consider the following request: -

**Reduction of Licensing Hours with Conditions: -**

**Licensing Hours**

Monday – Sunday – last orders 10pm with the premises being vacated by 10.30pm.

**Conditions**

No drinking on the rear area / garden of the pub on Duke Street after 10pm every day.

If drinking is to take place on the rear area / garden then drinks are to be consumed from plastic vessels not glass.

Customers must not spill out onto the road in Duke Street and must remain on the rear area / garden.

Screening to be put in place across the rear area / garden of the premises on Duke Street to help with privacy of residents of Duke Street and prevent nuisance.

No drinking or smoking at the front of the premises on Ludgate Street at any time of day or evening every day.

Supervised dispersal of customers to prevent public nuisance when customers are leaving the premises from either the front or rear of the premises. Permanent and prominent signage to be

displayed both internally and externally requesting respect for neighbours when leaving the premises.

Drinks purchased on the premises to be consumed on the premises and not allowed to be taken away from the site.

The premises CCTV to be fully operational and accessible to the relevant authorities at all times. CCTV to be at the front and rear of the premises and positioned adequately to cover all external areas of the premises.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Louise Raybould', is centered on a light yellow rectangular background.

Louise Raybould

Rec 30/7/18

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Dear Helen

**Re: Application for review of Premises Licence – The New Inn, Tutbury, DE13 9NG**

Further to my letter of the 25<sup>th</sup> July 2018 requesting a reduction in licensing hours with conditions for the premises stated above please can you add this request to that letter.

After enduring another weekend of public nuisance and disruption as per my email of 29<sup>th</sup> July 2018, I ask the Licensing Act Sub Committee to also consider the conditions below: -

**CONDITIONS RELATING TO THE PREVENTION OF PUBLIC NUISANCE**

**HOURS**

- The playing of recorded music and live entertainment including but not restricted to live bands to be prohibited after 10pm.

**NOISE AND VIBRATION**

- Noise or vibration does not emanate from the premises so as to cause a nuisance to nearby properties. This could be achieved by:
  - Keep all doors and windows at the premises closed.
  - Limiting live and recorded music to a particular area of the building.
  - Moving the location and direction of speakers away from walls that abut private premises.
  - Installation of acoustic curtains.
  - Fitting of rubber seals to doorways.
  - Installation of rubber speaker mounts.
- Licence holder to ensure to take appropriate measures to ensure that music will not be audible above background level at the nearest noise sensitive location.

- Licence holder to undertake routine monitoring to ensure external levels of noise from both music or customers are not excessive and take action where appropriate.

Thank you in advance for your time and consideration in this matter.

Yours sincerely



Louise Raybould

## Helen Farman-McKenna

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**From:** Louise Raybould <[REDACTED]>  
**Sent:** 29 July 2018 13:35  
**To:** Helen Farman-McKenna; Michael McHardy  
**Cc:** Cllr S Gaskin; Nicola.Bills@staffordshire.pnn.police.uk  
**Subject:** NEW INN TUTBURY

Hi Both

Just for your information I want to let you know that we experienced more nuisance and disturbance again this weekend.

On Friday 27th July there were people hanging around on the footpath both smoking & drinking on the footpath all evening. As usual they were loud and raucous and using foul language which was really uncalled for.

We didn't tackle anyone who was outside as we felt that this would be the wrong thing to do. We didn't bother trying to go to bed as the noise outside was too loud to try and sleep. At 1am we had overspill from the pub outside of our house for about 20 minutes, they thought it a brilliant idea to try and peer through our windows and lean up against the front door. Again, no supervision from The New Inn management. The pub obviously feel it is OK to fuel its customers full of alcohol and then at closing time the customers leave and it becomes the problem of the local residents. The group eventually got into a taxi and left.

Saturday 28th July, The New Inn had a live band playing from approx. 9pm until 11.30pm (ish) which was exceptionally loud and even worse when they premises had the front doors open. Groups of people gathering outside the pub again during the evening again being loud and blocking the footpath for anyone who wanted to get by, forcing people to walk in the road. Customers smoking again and near to our house. We ended up having to close windows to stop cigarette smoke from coming into the house. Again pointless trying to sleep due to the noise. When the band packed up it took them about half an hour between 12.15am - 12.45am. They were calling to each other and making unnecessary noise, completely unsupervised by the pub management.

There is no need for a reply to this email I just want this weekends activities logged and even though the licence is up for review the pub still seem to have no intention of making any voluntary improvements prior to the review meeting. In my opinion it is a complete lack of management and respect for their environment and its neighbours. Despite unofficial promises to try and work with people and improve things, what the management of The New Inn say and what they do are two totally different things.

Simon - I will try ringing you again tomorrow (Monday) as I would like to speak to you regarding this situation as I was unable to get hold of you last week. Or if you get the opportunity please try me on [REDACTED]

Thanks

Louise

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Dear Helen

**Re: Application for review of Premises Licence – The New Inn, Tutbury, DE13 9NG**

Further to my letter of the 25<sup>th</sup> July 2018 requesting a reduction in licensing hours with conditions for the premises stated above please can I add an amendment to the last paragraph of the letter which relates to the CCTV.

***Statutory CCTV coverage to be fully operational 24 hours per day and accessible to the relevant authorities at all times. In case of breakdown or fault to be repaired immediately. CCTV to cover the front, rear and all internal areas of the premises and positioned adequately. Monitors for the CCTV to be in the bar area to ensure staff can monitor external activity during licensing hours. Recordings to be kept for 31 days and the premises bound to release any footage to the relevant authorities upon request.***

Yours sincerely

Louise Raybould