

Helen Farman-McKenna

From: [REDACTED]
Sent: 31 July 2018 16:10
To: Helen Farman-McKenna
Cc: [REDACTED]
Subject: Re: License Review of the New Inn, Tutbury, DE13 9NG
Attachments: Representation Form.pdf

Hi Helen,

The relevant completed form is attached, please advise if you need anything else from us.

Kind regards,
[REDACTED]

From: Helen Farman-McKenna <Helen.McKenna@eaststaffsbc.gov.uk>
Sent: 31 July 2018 06:33:02
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: License Review of the New Inn, Tutbury, DE13 9NG

[REDACTED]

Thank you for the attached. I note the comments you have made in relation to this Review, however you have not stated the Licensing Objectives the Representation relates too nor have you given reasons for it.

The Licensing Act 2003 provides that only relevant Representations can be taken into consideration. The Licensing Objectives are:

The Prevention of Crime and Disorder
Public Safety
The Prevention of Public Nuisance
The Protection of Children from Harm.

I have attached the relevant Form for ease of reference.

Should you wish to make a further representation please forward your comments to me. Please note the last day for making representations to this Review Application is **Thursday 2nd August 2018**.

Regards
H

Helen Farman-McKenna
Licensing Officer
Regulatory Services
East Staffordshire Borough Council
Town Hall
King Edward Place
Burton Upon Trent DE14 2EB

Tele: 01283 508310

Email: Helen.Mckenna@eaststaffsbc.gov.uk

"Help save paper - do you really need to print this email?"

PLEASE NOTE ALL PRE-ARRANGED APPOINTMENTS WILL BE AT OUR OFFICES AT MILLERS LANE, BURTON, DE14 2NS (rear of Lidl supermarket)

YOUR VOTE MATTERS

DON'T LOSE IT



Are you registered to vote at the next Election? It only takes 5 minutes to register. Go to www.gov.uk/register-to-vote to get started!

From: [REDACTED]

Sent: 31 July 2018 14:13

To: Helen Farman-McKenna <Helen.McKenna@eaststaffsbc.gov.uk>; [REDACTED]

Subject: License Review of the New Inn, Tutbury, DE13 9NG

Hi Helen, hope you're well.

Please find attached our letter relating to the license review of the New Inn in Tutbury. I have attached a pdf of the letter as well as a scanned signed copy, please do let me know if you need the signed copy posting out to you also.

So sorry for the anonymity of the previous letter, we weren't too keen to place our name on this at first but I do hope we can help achieve some positive changes with the license review.

Trust this finds you well and let me know if we can help with anything else.

Best regards,
[REDACTED]

FAO Helen McKenna
The Licensing Team
East Staffordshire Borough Council
The Town Hall
King Edwards Place
Burton on Trent
Staffordshire
DE14 2EB

31st July 2018

Dear Mrs McKenna,

Re. Review of Trading License of the New Inn, Ludgate Street, Tutbury

Firstly I would like to thank you, not only for taking the time to review our concerns but also for addressing the issues that our local community face living within the vicinity of the New Inn Public House.

We have lived in the local area for just shy of five years without complaint and understand that pubs need to trade, with late opening hours assisting in management receiving valuable trade. However, this trade is at the expense (emotionally and financially) of the local people's quality of life.

We did of course take into serious consideration that we were purchasing a home next door to a village pub and after visiting the New Inn along with the other establishments around the village a number of times prior to purchasing our home in 2013, we agreed that this was a compromise we could withstand for all the pluses that the village and our home offers. However, we have found that since the pub changed hands to the current management it is not the establishment we have experienced and/or expected. Below, we have detailed the countless events we have witnessed whilst living by this antisocial pub since the management has opened late, sharing illegal lock ins with its non-resident, "I'm banned from everywhere else" customers:

1. **Urinating on our property** - This is a regular occurrence, even when the premises is open! For example, our neighbour reported to us that they witnessed this at around 10.30pm one Saturday night. When he approached the individual they stumbled drunkenly back into the open door of the New Inn – **No effort has been made by the landlords to prevent this, even during opening hours.**
2. **Fighting, shouting and drinking in the street late night/early hours** – this is a regular occurrence particularly on bank Holidays which we now dread. I occasionally have to work some Bank Holidays so this behaviour which can continue into the early hours (2am to 3am) is a disturbance which affects my sleep and therefore my performance at my job. The landlord shows no intention of dispersing the crowds once the doors close which gather outside ours and our neighbours front doors as well as in the street and around our personal vehicles. Again, our neighbour has witnessed customers from the New Inn leave their door and enter our gated property in the early hours – an act we find intimidating and quite frankly a gross invasion of our privacy, especially when we installed a fence to prevent this from happening.
3. **Vomit in the street and actually on our property** – neighbours and village residents have witnessed this and seen outstandingly drunk people leave this pub in order to commit such acts. I have personally had to clean this off our property – **no effort has been made by landlord(s) to stop this action or to even aid us in the clean up.**

4. **Constant noise, foul language, littering and obstruction of the public footpath** – We constantly find ourselves (and witness others) having to walk on the road and along the outside of parked cars to obtain a safe passage up Ludgate Street past the New Inn. This is aided by the littering of cigarette butts on the road and actually on our property accompanied by the constant smell of cigarette smoke wafting into our home meaning we couldn't have windows open in the recent heatwave... All this is in spite of there being a beer garden to the rear of the pub which we ourselves found quite pleasant on a visit to the New Inn. Once the doors have 'officially' closed to customers, loud shouting, foul language and screaming continues into the early hours and after customers leave (illegal) lock ins – **no effort has been made by landlord(s) to stop this action.**


5. **Damage to vehicles and personal property** - We have personally witnessed people leaning and sitting on ours and our neighbours' cars which has resulted in scratches to paintwork on both mine and my husband's vehicles. We have also been made aware from an outside party that a customer at the New Inn was the culprit of substantial damages to one of our vehicles which occurred late on a Sunday evening which has resulted in us paying out hundreds of pounds for repairs – **no effort has been made by landlord(s) to stop this action.** We spoke to the police about this matter and were advised to request to see CCTV, to which we were informed that the room which houses this was locked by a former tenant and that they were unable to get in. The next time we politely asked we were told the tapes had been recorded over. We have also had glasses and bottles smashed in our garden, on the side of our neighbours cottage and actually up against our front door which woke us up in the early hours - **no effort has been made by landlord(s) to stop this action** and once again we found ourselves responsible for cleaning up the mess and smashed glass off our pathway and doorstep.

6. **Drug use and drug dealing in broad daylight** – the evidence of which we find in the form of empty bags on our property and in the street. This activity is blatant with phone calls taking place on the street and outside our front door – **no effort has been made by landlord(s) to stop this action**

The above list could go on indefinitely, but I will cut this short by saying that there are five public houses in this village and no other business has these issues, not because of clientele, but simply because their owners take the time to professionally manage their business.

Unfortunately, due to the fact that we simply cannot stand the nuisance any further, we have decided to move out of the Tutbury area within the next couple of years. It is with a heavy heart as we have always intended to live long term in the village, but the activity of the New Inn Public House really is affecting the lives of the surrounding residents who have chosen to live in what should be a relaxed village environment. We are planning to start a family in the next few years however now reluctantly have decided we will need to move away from the Tutbury area to ensure we can provide our children the peaceful environment we were both raised in.

An ideal circumstance would be for the license to be completely revoked although we appreciate the need for the owners to continue trading. So with this in mind, we feel that this review of the licence is completely justified and any conditions which can be put in place will improve the current situation significantly for all parties involved.



Licensing Act 2003

REPRESENTATION FORM FROM OTHER PERSONS

This representation is made by an 'Other Person' in respect of the premises to be licensed as detailed below (see note 1 attached):

Your name	[Redacted]
Organisation name/name of body you represent (if appropriate)	[Redacted]
Postal and email address	[Redacted]
Contact telephone number	[Redacted]

Name of the premises you are making a representation about	The New Inn
Address of the premises you are making a representation about.	Ludgate St. Tutbury, DE13 9NG

Your representation must relate to one of the four Licensing Objectives (see note 2 overleaf)

Licensing Objective	Yes Or No	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	Illegal lock-ins taking place. Trespassing & vandalism to property, violence in public areas.
Public safety	No	
To prevent public nuisance	Yes	Shoutings foul language late into night, loud music at unsociable hours.
To protect children from harm	No	

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Committee to take into account.	Limit/Control Opening Hours No drinking / Smoking on public street. CCTV to be installed.
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[Redacted]	Date: 31 / 7 / 2018
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