

EAST STAFFORDSHIRE BOROUGH COUNCIL

REPORT COVER SHEET

| Title of Report: | Corporate Performance Report 2017/18: Quarter 2 | | | | | |
|--|--|--|--|--|--|--|
| Meeting of: | Scrutiny (Economic Growth, Communities and Health) Committee | | | | | |
| Date: | Tuesday 19 th December 2017 | | | | | |
| Is this an Executive Decision: | NO | | | | | |
| Is this a Key Decision: | NO | | | | | |
| Is the Report Confidential: | NO | | | | | |
| If so, please state relevant paragraph from Schedule 12A LGA 1972: | Not applicable | | | | | |
| Essential Signatories: | | | | | | |
| ALL REPORTS MUST BE IN THE NAME OF A HEAD OF SERVICE | | | | | | |
| Monitoring Officer: Angela Wakefield | | | | | | |
| Date Sign | nature | | | | | |
| Chief Finance Officer: Sal Khan | | | | | | |
| Date Sigr | nature | | | | | |

OPEN AGENDA

EAST STAFFORDSHIRE BOROUGH COUNCIL

Scrutiny (Economic Growth, Communities and Health) Committee

Date: 19th December 2017

REPORT TITLE: Corporate Performance Report 2017/18: Quarter 2

PORTFOLIO: Leader of the Council

HEAD OF SERVICE: Sal Khan

CONTACT OFFICER: James Abbott; Ext. No. x1244

WARD(S) AFFECTED: Non-specific

1. Purpose of the Report

- 1.1. To provide an update on progress at the end of Quarter 2 of the 2017/18 financial year towards achieving the "Promoting Local Economic Growth" and "Protecting and Strengthening Communities" priorities as set out in East Staffordshire Borough Council's Corporate Plan.
- 1.2. To aid improvement, exceptions on performance indicators in both these areas (i.e. any Amber or Red targets) will be detailed where applicable.

2. Executive Summary

2.1. Corporate Performance

- 2.1.1. There are 117 Corporate Plan targets in total for the three Corporate Priorities. Each target has been graded using a Red, Amber or Green scoring system to reflect the progress towards achieving that target.
- 2.1.2. Out of the 117 targets:

103 are Green status

0 are Amber status

1 is Red status

- 12 are not yet due to be reported
- 1 has previously been deleted
- 2.1.3. Of the 104 targets that are due to be reported on:
 - 99.04% are Green status
 - 0.00% are Amber status
 - 0.96% are Red status
- 2.1.4. Out of the total 117 targets, 22 contribute to the "**Promoting Local Economic Growth**" Corporate Priority. Of these 22 targets:
 - 18 are Green Status
 - 0 are Amber Status
 - 0 are Red status
 - **3** are not yet due to be reported
 - 1 has been deleted
- 2.1.5. Of the 18 targets due to be reported on:
 - 100% are Green status
 - 0.00% are Amber status
 - 0.00% are Red status
- 2.1.6. Out of the total 117 targets, 36 contribute to the "**Protecting and Strengthening Communities**" Corporate Priority. Of these 36 targets:
 - 32 are Green Status
 - **0** are Amber Status
 - 1 is Red status
 - **3** are not yet due to be reported
- 2.1.7. Of the 33 targets due to be reported on:
 - 96.97% are Green status
 - 0.00% are Amber status
 - 3.03% are Red status

3. Background

- 3.1. The 2017/18 edition of the Corporate Plan was produced to cover the targets detailed in the 2017/18 Deputy Leader Statements and was adopted at Full Council in March 2017.
- 3.2. The Leader and Deputy Leaders of the Council are ultimately responsible for the performance of the targets that fall under their individual portfolio, and will be subject to scrutiny. This could include the Leader and Deputy Leaders being invited quarterly to discuss performance at meetings of the Council's Scrutiny Committees.

4. Contribution to Corporate Priorities

4.1. This report contributes to "Promoting Local Economic Growth" and "Protecting and Strengthening Communities" as it provides updates and analysis on all the measures and targets identified to monitor progress towards achieving these priorities.

5. Performance 2017/18: Quarter 2

- 5.1. The 2017/18 Corporate Plan details three corporate priorities:
 - 5.1.1. Value for Money Council Services: "Protecting your Money"
 - 5.1.2. Promoting Local Economic Growth: "To benefit local people by turning aspiration into reality"
 - 5.1.3. Protecting and Strengthening Communities: "Love Where you Live"
- 5.2. Each target has been graded using a Red, Amber or Green scoring system to reflect the progress towards achieving that target. The scoring system has been applied using the following definitions:
 - 5.2.1. **Green:** Target fully achieved or is currently on track to achieve target
 - 5.2.2. Amber: Indicator is in danger of falling behind target
 - 5.2.3. **Red:** Indicator is off target or has been completed behind the target deadline.
- 5.3. The following report provides analysis and statistics on the performance of the indicators contained within the "Promoting Local Economic Growth" and "Protecting and Strengthening Communities" priorities. These indicators are designed to monitor progress towards achieving these priorities.

- 5.4. The report where applicable also highlights any individual performance indicators that are potentially off target, in order for appropriate measures to be taken to improve performance.
- 5.5. Full Corporate Plan performance information can be seen in Appendix 1 (complemented by benchmarking data contained in Appendix 2).

5.6. A summary of the percentage and number of performance indicators that have been graded Red / Amber / Green is shown below:

| Quarter Two (2017/18) | Green | | Amber | | Red | | | |
|---|-------------------------|------------|-------------------------|------------|-------------------------|------------|--|--|
| | Number of Indicators | Percentage | Number of Indicators | Percentage | Number of Indicators | Percentage | | |
| Overall Performance | | | | | | | | |
| All due targets | 103 | 99.04% | 0 | 0.00% | 1 | 0.96% | | |
| Corporate Priority | | | | | | | | |
| Value for Money Council Services | 53 | 100.00% | 0 | 0.00% | 0 | 0.00% | | |
| Promoting Local Economic Growth | 18 | 100.00% | 0 | 0.00% | 0 | 0.00% | | |
| Protecting and Strengthening Communities | 47 | 96.97% | 0 | 0.00% | 1 | 3.03% | | |

5.7. Exception Reporting

5.7.1. In order to highlight potential areas for improvement, this section details the targets that have been given a 'Red' or 'Amber' status:

| Corpora | Corporate Plan Performance | | | | | | | | |
|---------|--|---------------------------------------|--|------------------------------------|--|--|--|--|--|
| CP Ref | Measure | Target 2016/17 | Update | Quarter 12 On Track? (R/A/G) | | | | | |
| PSC27 | Regenerating East Staffordshire Town Centres | Hold Stakeholder Workshop (June 2017) | Workshop originally scheduled for 8th June 2017, however the General Election was subsequently called for that same day, leading to the postponement of the workshop. Delay does not have any material impact on the delivery of project milestones. | Completed Behind Schedule | | | | | |

6. Financial Considerations

6.1. There are no financial issues arising from this Report.

7. Risk Assessment and Management

7.1. The main risks to this Report and the Council achieving its objectives are as follows:

7.1.1. Positive (Opportunities/Benefits):

7.1.1.1. Early identification of positive and negative trends allows for corrective action to be put in place to ensure the Council delivers its corporate priorities.

7.1.2. **Negative (Threats):**

- 7.1.2.1. Failure to rectify under performance could result in a decline in service standards, and Leader / Deputy Leader priorities not being delivered.
- 7.2. The risks do not need to be entered in the Risk Register. Any financial implications to mitigate against these risks are considered above.

8. <u>Legal Considerations</u>

8.1. There are no significant legal issues arising from this Report.

9. Equalities and Health

- 9.1. **Equality impacts:** The subject of this Report is not a policy, strategy, function or service that is new or being revised. An equality and health impact assessment is not required.
- 9.2. **Health impacts:** The outcome of the health screening question does not require a full Health Impact Assessment to be completed. An equality and health impact assessment is not required.

10. Human Rights

- 10.1. There are no Human Rights issues arising from this Report.
- 11. Sustainability (including climate change and change adaptation measures)

11.1. Does the proposal result in an overall positive effect in terms of sustainability? - **Not applicable**

12. Recommendation(s)

12.1. To consider performance at the end of Quarter 2 of the 2017/18 financial year towards achieving the Council's "Promoting Local Economic Growth" and "Protecting and Strengthening Communities" Corporate Priorities.

13. Background Papers

- 13.1. Leader and Deputy Leader Statements delivered to Full Council in March 2017.
- 13.2. Corporate Plan 2017/18.

14. Appendices

- 14.1. Appendix 1: Contains comprehensive data on the "Promoting Local Economic Growth" and "Protecting and Strengthening Communities" Corporate Indicators.
- 14.2. **Appendix 2:** Contains comprehensive data on the benchmarking exercise co-ordinated by East Staffordshire Borough Council.