# Benchmarking Report
# (Quarter 1 – 2022/23)

## 1. Introduction

1.1. The following report details the end of year figures for the 2022/23 financial year i.e. 1st April 2022 to 30th June 2022 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Chorley Council
- Gedling Borough Council
- High Peak Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

**2. Former National Indicators and Best Value Performance Indicators**

| Rank | Authority | Indicator | 2021/22 Q1 | 2021/22 Year End | Q1 2022/23 |
|---|---|---|---|---|---|
| **NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)** | | | | | |
| 1 | Authority A | NI 181 | | | 2.88 |
| 2 | East Staffordshire | NI 181 | 4.07 | 3.97 | 3.8 |
| 3 | Authority B | NI 181 | 7 | 5.6 | 11.3 |

| Rank | Authority | Indicator | 2021/22 Q1 | 2021/22 Year End | Q1 2022/23 |
|---|---|---|---|---|---|
| **BVPI 9 - Council Tax collected (%)** | | | | | |
| 1 | East Staffordshire | BVPI 9 | 30 | 96.97 | 29.3 |
| 2 | Authority C | BVPI 9 | 28.78 | 98.1 | 28.34 |
| 3 | Authority A | BVPI 9 | | | 28.25 |
| 4 | Authority B | BVPI 9 | 28.43 | 98.06 | 28.19 |
| **BVPI 10 - NNDR collected (%)** | | | | | |
| 1 | East Staffordshire | BVPI 10 | 33 | 98.67 | 34.58 |
| 2 | Authority C | BVPI 10 | 29.1 | 98.7 | 31.15 |
| 3 | Authority B | BVPI 10 | 29.6 | 97.36 | 30.94 |
| 4 | Authority A | BVPI 10 | | | 24.56 |
| **BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)** | | | | | |
| 1 | Authority A | BVPI 12 var.1 | | | 0.59 |
| 2 | Authority C | BVPI 12 var.1 | 0.76 | 3.35 | 0.82 |
| 3 | East Staffordshire | BVPI 12 var.1 | 0.48 | 3.74 | 0.91 |

3. **Summary**

3.1. There are 4 performance indicators relevant to ESBC's Value for Money Council priority included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

   i.  **NI 181:** Time taken to process Housing/ Council Tax Benefit new claims and changes (days)
     **Ranked 2nd out of 3 participating authorities**

  ii.  **BVPI 9:** Council Tax collected (%)
     **Ranked 3rd of 3 participating authorities**

 iii.  **BVPI 10:** NNDR collected
     **Ranked 2nd of 3 participating authorities**

 iv.  **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)
     **Ranked 3rd of 2 participating authorities**